



Web Reporting *with Sentry-go*

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Be Proactive, Not Reactive!

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Symbols

Thank you for choosing Sentry-go® as your monitoring solution for Windows. In this guide, the following symbols are used to denote specific items ...



Important information which should be noted – it may affect what you are trying to do.



Additional information relating to the operation being described is shown.

Background

In addition to monitoring and alerting, there may be times when you wish to access captured or logged information, or view the data being verified by the monitoring engine in real-time. With Sentry-go, you can easily access all this information, and more directly from your desktop browser.

System Requirements

Sentry-go includes an integrated web server, which allows you to display HTML reports directly from the monitor itself, without the need to install, configure or gain access to an external web server. For information on enabling web reporting from Sentry-go see “Configuring Sentry-go Web Reports” below.

Most web browsers should correctly display Sentry-go web reports, but in general, we recommended you use ...

- Microsoft's Internet Explorer
- Mozilla FireFox
- Google Chrome

Available Web Reports

Sentry-go comes with a number of standard web reports, as well as those specifically dedicated to specific monitoring components. The actual reports available are therefore determined in part by the monitoring components installed. The primary reports available can all be accessed directly from the server's home page.

Below are details on all standard web reports available with Sentry-go. For other reports, please refer to the serving component's documentation. All available reports are accessible from the Sentry-go Plus! home page which can be accessed using the URL ...

`http://<Server Name>:<Port>/SgoMntrHome.htm.`

Securing Web Reports & Web Server Access

Unlike more generic web servers such as IIS or Apache, Sentry-go's integrated web server is dedicated to providing reports directly from the monitor only. In terms of security, this means that only the reports documented here can be accessed - unknown scripts cannot be executed and downloads are not performed, thus ensuring a level of security out of the box.

- ⚠ Client tools provide an option to test & verify response & alert scripts through the web server or to configure the server for some monitoring tasks (e.g. file access monitoring). Care should be taken when running these to ensure you know what the job will do prior to running it.

However, in some cases, you may wish to restrict access to reports and/or the web server further. With this in mind, the following options are also provided ...

- You can password protect all reports or Control reports (reports that let you perform an action as well as view data). This means that the user would need to enter the Sentry-go Administrator's password before being allowed to continue. Logged-on sessions can also automatically be timed out after a configurable period of inactivity.
- Access to the Sentry-go web server can be restricted to one or more specific IP addresses, or a range of addresses - e.g. addresses on the same subnet etc. If this option is enabled, only browsers logging in from clients with these IP addresses will be allowed access to the server.

The web server can be enabled or disabled through by configuring Sentry-go. See below for more details.

Accessing Sentry-go Web Reports

You can easily access any HTML report in a number of ways.



The Sentry-go service, as well as the monitor's web server functionality must be enabled in order to access these on-line reports.

From Sentry-go client tools

You can access the monitor's home page directly from the Client Console or Easy Access Utility. Simply select the monitor & click the appropriate button or menu option to access web reporting from the monitor.

Using a Shortcut

If you are running from the machine running Sentry-go monitor, the Setup Wizard will have created a set of shortcuts (icons) both on the desktop and the Start/Programs/Sentry-go menu. These shortcuts can also be copied to other machines such as your own desktop, thus allowing access to monitored values directly from there. Simply double click the appropriate icon to launch the default web browser and connect it to the appropriate Sentry-go monitor.

Using the Report's URL

Accessing an HTML Report in this way is as simple as entering a URL into your web browser, with the exception that you may also need to specify a port address along with the page itself. All web servers listen for client requests on a "port". By default, a web server's default port is port 80. However, the Setup Wizard by defaults assigned port 1000 for the internal web server.

Finding the Port Address used by Sentry-go

If you do not know the port address, configure Sentry-go & select the "Settings" tab. The Web Server's listen port address is the value shown against the "The Web Server listens on port" entry.

- **If the web server is listening on the default port, which is port 80**, you do not need to include the port number in the URL. By default, web browsers will attempt to connect on this port, so you simply need to enter the following URL into your web browser ...

http://<Server Name>/SgoMntrHome.htm - e.g. http://MyServer/SgoMntrHome.htm.

- **If the web server is listening on a different port, including the default port of 1000**, you can access the monitor's Home Page by entering the following URL into your browser's address field, substituting the appropriate port number as required ...

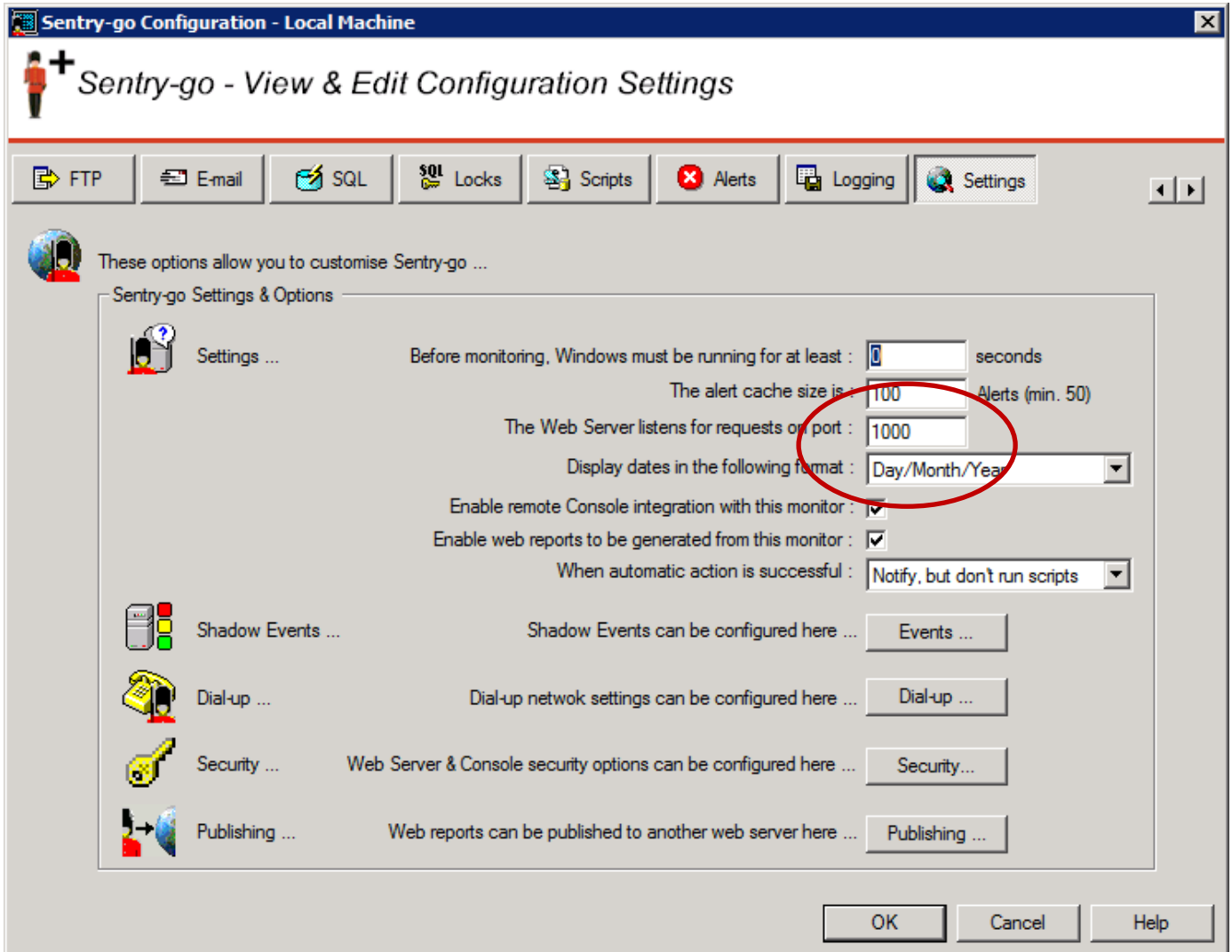
http://<Server Name>:<Port Number>/SgoMntrHome.htm - e.g. http://MyServer:1000/SgoMntrHome.htm.



Configuring Sentry-go Web Reports

To configure monitor's web server, simply select the monitor from the Client Console with the right mouse button and click "Configure", or connect to it using the Easy Access Utility.

A window containing a number of tabs will be displayed. To configure the web server, select the "Settings" tab. A window similar to the following will be displayed ...



The following fields and options relate to the monitor's web server ...

The web server listens on port

This read-only/read-write value shows the port on which the local embedded web server is listening for requests. By default this is 1000 or above. The value shown is the value that should be used when connecting to the web server directly from the browser using this format ...

- For example, for port 1000 ... <http://MyServer:1000/SgoMntrHome.htm>
- For port 80 ... <http://MyServer/SgoMntrHome.htm>

When connected to the local machine, the listen port can be updated if required.



When changing this value, the following should be noted ...

- Always ensure no other software is using the port you wish to assign. If two systems attempt to use the same port, the second will fail and connectivity will be lost. Care should therefore be taken when updating this value.
- This value can only be changed when configuring the local server. The value is read-only when configuring remotely.
- Existing web sessions using the original port will need to be refreshed/reconfigured to use the new port/URL.

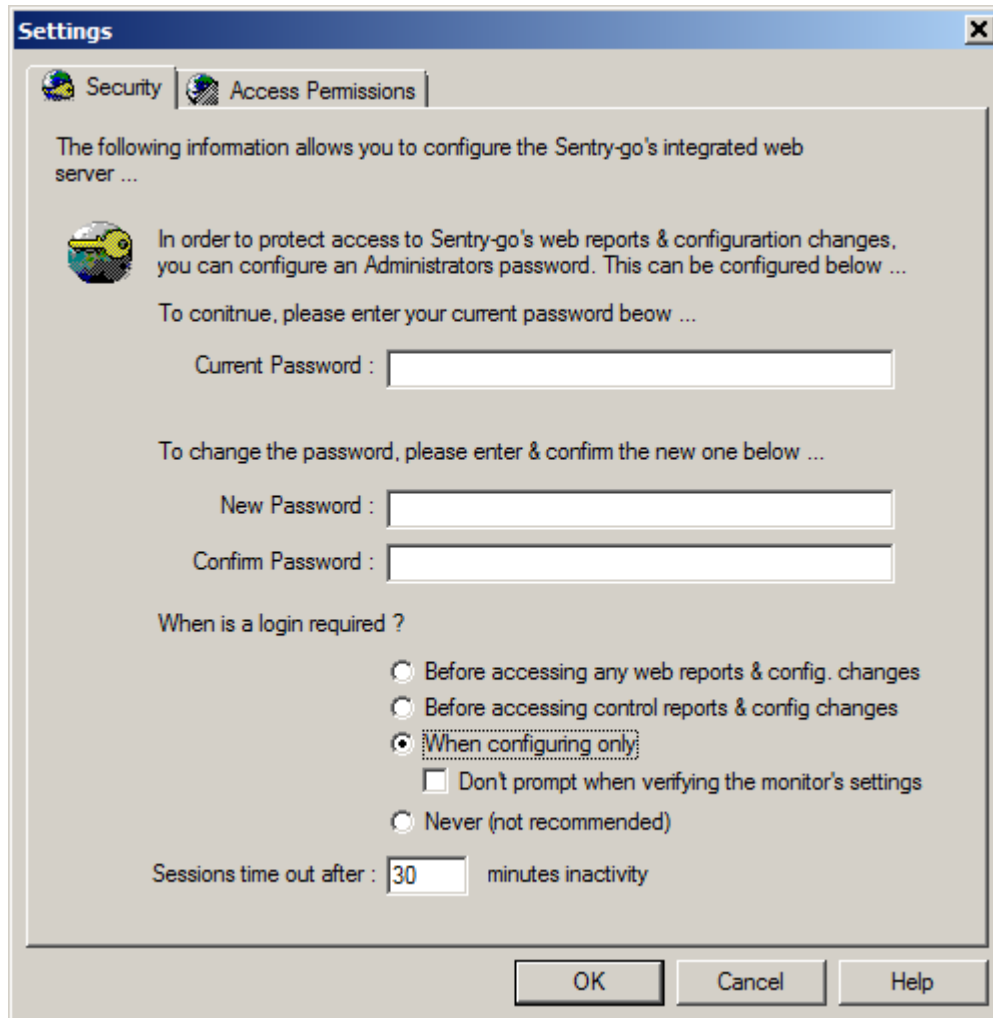
Enable Web Reports from this server

Check this option to enable Sentry-go's integrated web server and access information on this server from your web browser. To prevent web access to this server, uncheck this option.

Web Server Security ...


When you access Sentry-go web reports from your browser, you have access to the monitoring & alerting engines, as well as real-time reports. For additional security and to protect access, especially when you wish to open reports over the internet, you can specify a number of specific a number of additional security options such as an Administrator's password & allowing access to specific IP addresses only. You can also specify a session timeout, which automatically logs out the user after X minutes of inactivity.

To configure these options, click the "Security" button to display the following window ...



The screenshot shows a Windows-style dialog box titled "Settings" with a close button (X) in the top right corner. It has two tabs: "Security" (selected) and "Access Permissions". The main content area contains the following text and controls:

The following information allows you to configure the Sentry-go's integrated web server ...

 In order to protect access to Sentry-go's web reports & configuration changes, you can configure an Administrator's password. This can be configured below ...

To continue, please enter your current password below ...

Current Password :

To change the password, please enter & confirm the new one below ...

New Password :

Confirm Password :

When is a login required ?

- Before accessing any web reports & config. changes
- Before accessing control reports & config changes
- When configuring only
 - Don't prompt when verifying the monitor's settings
- Never (not recommended)

Sessions time out after : minutes inactivity

At the bottom of the dialog are three buttons: "OK", "Cancel", and "Help".

The options here determine both the administrator's password and when, if ever it is required. Web session timeout lengths can also be set here.

Current Password

Before you can change any Administrator setting, you must enter the existing password on this field. If no password is currently define, leave this field blank.

New Password

To change the Administrator's password, enter the current password (if any) above, and then the new password here. If you do not want to change the password, leave this entry blank.

Confirm Password


If you have entered a new password, you must confirm the value by re-entering it here.

When is login required ?

The options here determine when the login page is displayed by the web server. If the login page is shown, the user must enter the Administrators password before being allowed to continue ...


- **Before accessing any web reports & config. changes**

Select this option for maximum security. If selected, the user must login before displaying any report (except the home page and Configuration Verification Report). They must also login when attempting to view or update the monitor's configuration through the Client Console.

 The login page will be shown for all primary reports unless the user is already logged in. To timeout sessions automatically, see below.

- **Before accessing control reports & config. changes**

Select this option to request user login for any report that allows changes to be made on the server - e.g. Service Control, SQL Server Activity etc. They must also login when attempting to view or update the monitor's configuration through the Client Console.

 The login page will be shown for all primary reports unless the user is already logged in. To timeout sessions automatically, see below.


- **When configuring only**

Select this option to request user login when attempting to view or update the monitor's configuration through the Client Console. All web reports are, however, available without requiring a password.

 This option is not recommended, especially if you allow external access from the internet.

- **Never**

Select this option to disable logins and session timeouts. This option is not recommended, especially if you allow external access from the internet.

 With this option, any Client Console user can view and update the monitor's configuration values without entering a password. All web reports are also available.

Don't prompt when verifying monitor's settings

Tick the option to avoid needing to enter a password when you are accessing the monitor to verify a configuration option or alert from within the Easy Access utility or Client Console.



Depending on the settings selected above, the user may be prompted to before they can configure the monitor. If this option is un-ticked, they will also be asked to enter the password before the verification web report can be displayed.

Sessions time out after ...

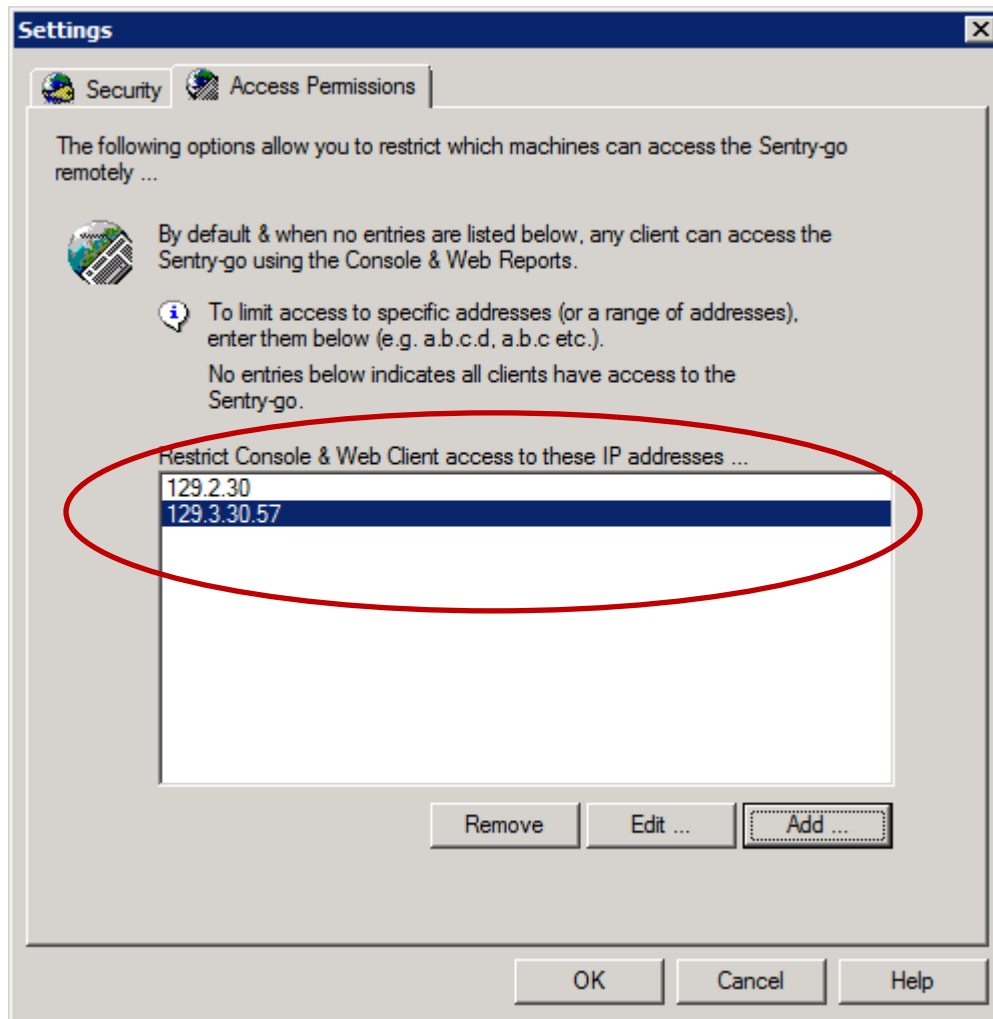
This option controls how long a session remains active when no requests are made. The higher the value specified, the longer an existing logged on session remains (and the user not re-prompted for their password again) even if no requests are made.




This option is not used if logins are not enforced (i.e. when the "When configuring only" or "Never" options are selected above).

Limiting Client Access


Select the second tab to restrict who can access the monitor via web reporting and Client Console ...



 The settings here not only configure access to the integrated web server, but also apply to any connecting Client Consoles or Easy Access Utilities. If the client cannot access the web server, they will also be prevented from accessing the monitor or its alerts using client tools.

By default, a browser from any client PC with connectivity to the server can access Sentry-go's integrated web server. However, you can limit access to specific IP addresses or a range of IP-addresses by listing them here ...

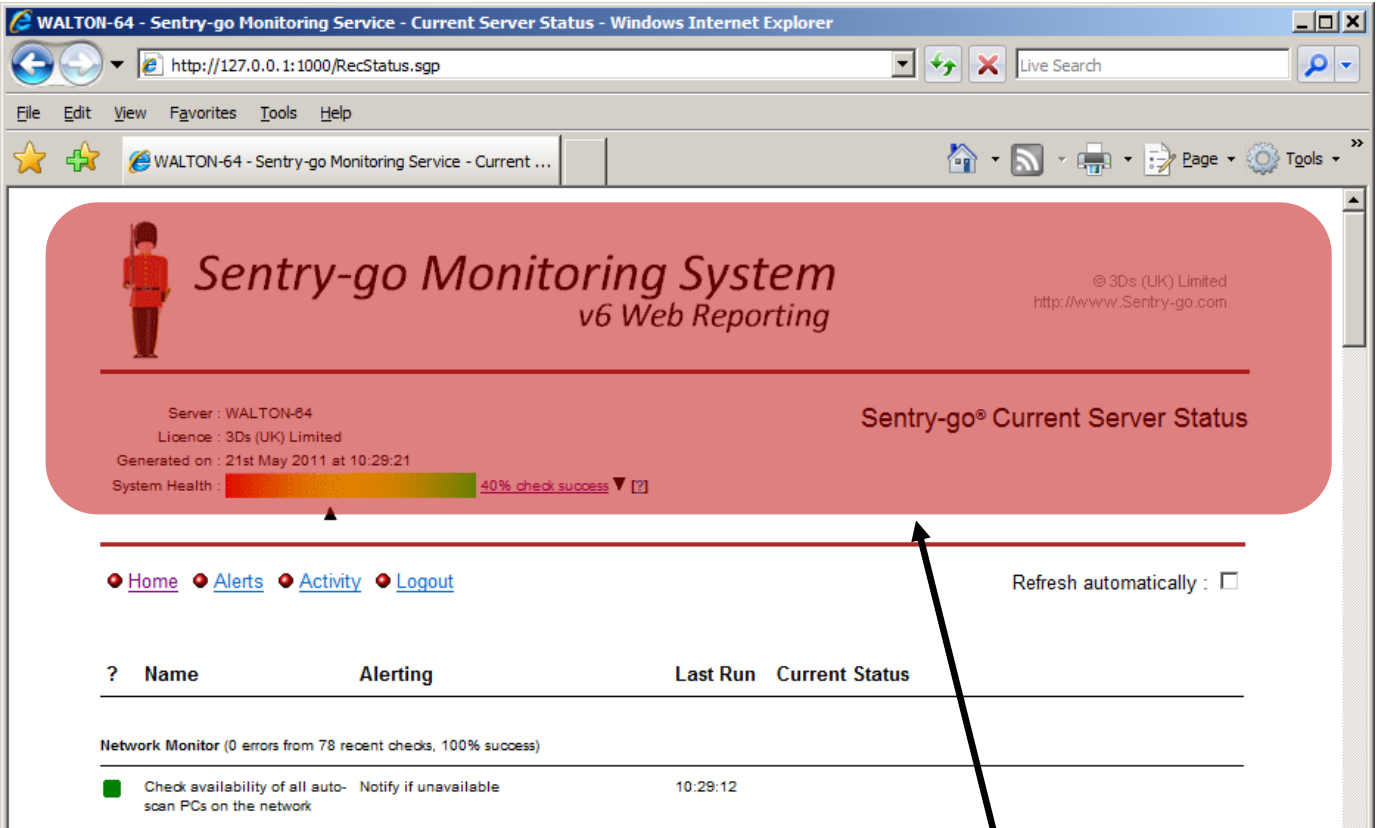
- To allow access to a specific address, enter its IP address in the format a.b.c.d - e.g. 189.57.21.5
- To allow access to a group of addresses, enter a partial address (the numbers that are common) - e.g. 189.57.21

 Use this option if your company uses DHCP where clients can receive different addresses within given range.

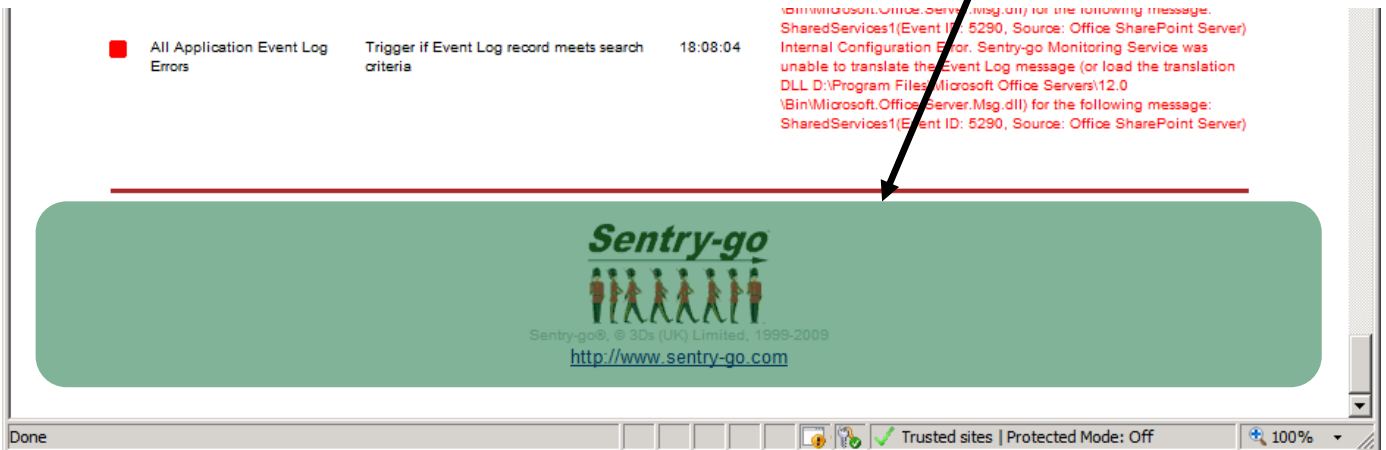
If no entries are listed, any client can access the web server. To disable all access, deselect the "Enable Sentry-go Web Reports" from the Settings tab.

Customising the Web Report's Header & Footer

Sentry-go reports come pre-formatted when you access the web server from your desktop browser. However, there may be times when you wish to customise the layout of these reports in terms of the header and/or footer - for example, to integrate Sentry-go reporting into your own support web site etc. The shaded areas below show these header & footer areas in a typical report ...



Custom header & footer files replace these areas.



To customise these areas, you can optionally provide your own HTML files that are merged into the generated reports at runtime, replacing the default header/footer provided. In essence, there are 3 types of header available, the monitor choosing the appropriate one to use, in sequence, as follows ...

- First, if a **specific header or footer** is available for a given report, they will be used in place of any generic or default HTML for that report.
- Then, if a **generic header or footer is found**, it will be used in place of any default HTML for all reports that do not have a specific header or footer file supplied (above).
- Then, the **default header/footer** is used when no overrides (either generic or specific above) are found.

Specific Headers & Footers

Specific headers & footers allow you to define a header and/or footer that is applied to a particular web report. If both a specific header/footer and a common one is defined, the former will always be used. When defined, the HTML file will be used to generate the areas shown above. If required, you should also add the report's title to the custom header file. To do this, simply follow these steps ...

- Locate the Sentry-go HTML directory. This is normally a folder called "HTML" within the directory where the monitor is installed - e.g. C:\Program Files\Sentry-go\HTML. Your HTML files should be placed here.
- Locate the Sentry-go Images directory. This is normally a folder called "Images" within the above HTML directory - e.g. C:\Program Files\Sentry-go\HTML\Images. Your graphics files should be placed here.
- Create your header and/or footer files for each report you wish to customise. These files ...
 - Should be standard HTML files
 - Should not include <HTML>, <BODY>, <Head> tags etc.
 - Should be called **<Name of Report>-Header.htm** and/ or **<Name of Report>-Footer.htm** etc. ...
 - So, to override the login window, the 2 files would be called SgoMntrLogon-Header.htm & SgoMntrLogon-Footer.htm
 - To override the monitor's current status report, the 2 files would be called SgoMntrStatus-Header.htm & SgoMntrErrors-Footer.htm etc.
- Place graphics in the Images directory identified above.
- Set the source for any graphics included in the above headers/footers to "images/<Name of File>" ...
 - e.g.

- For example ...

```
<!--  
Example Custom HTML Header File - By giving this file the appropriate name  
and placing it in the Sentry-go HTML directory, it will automatically replace  
the report's standard header block  
/-->  
  
<p align="center"></p>  
<p align="center"><font face="Arial Black" size="4"><i><u>  
Company Support System - Recent Server Errors!</u></i></font></p>
```

Common Header & Footer

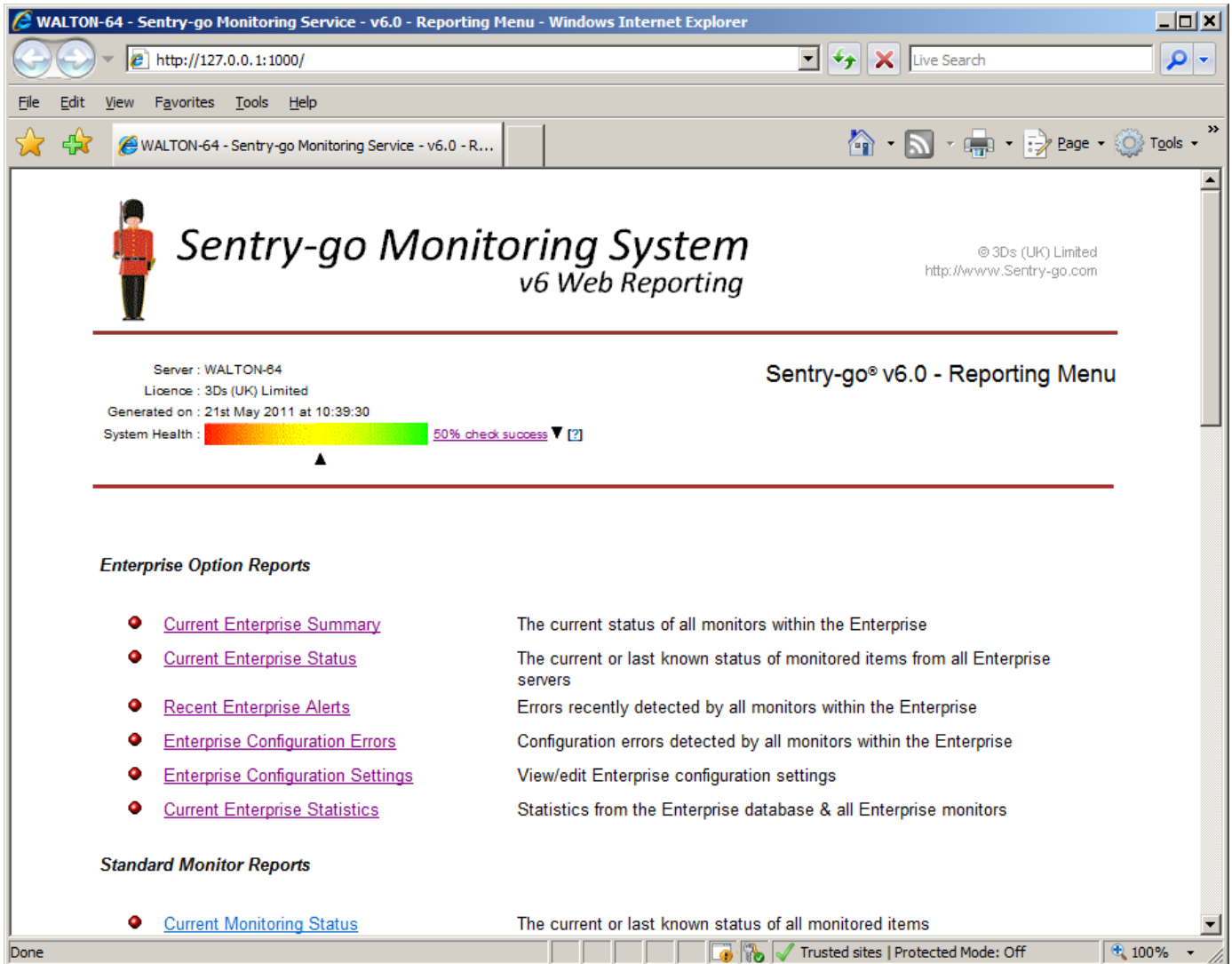
A common header & footer allow you to define a single header and/or footer file that is applied to all reports generated by Sentry-g. If both a common header/footer and a specific one is defined, the latter will always be used. When defined, the HTML file will be used to generate the areas shown above. In addition, the report's title will also be generated automatically below the contents of the header file. To do this, simply follow these steps ...

- Locate the Sentry-go HTML directory. This is normally a folder called "HTML" within the directory where the monitor is installed - e.g. C:\Program Files\Sentry-go\HTML. Your HTML files should be placed here.
- Locate the Sentry-go Images directory. This is normally a folder called "Images" within the above HTML directory - e.g. C:\Program Files\Sentry-go\HTML\Images. Your graphics files should be placed here.
- Create your header and/or footer files for each report you wish to customise. These files ...
 - Should be standard HTML files
 - Should not include <HTML>, <BODY>, <Head> tags etc.
 - Should be called **SGO-Header.htm** and/or **SGO-Footer.htm** etc. ...
- Place graphics in the Images directory identified above.
- Set the source for any graphics included in the above headers/footers to "images/<Name of File>" ...
 - e.g.

The Sentry-go Home Page

The monitor's home page lists all available reports, based on the components installed on the given server. From here you can access each report directly by selecting the appropriate link.

Page URL: <http://<Server Name>:<Port>/SgoMntrHome.htm>



The screenshot shows a web browser window titled "WALTON-64 - Sentry-go Monitoring Service - v6.0 - Reporting Menu - Windows Internet Explorer". The address bar shows "http://127.0.0.1:1000/". The page content includes:

- Sentry-go Monitoring System v6 Web Reporting** header with a logo of a soldier and copyright information: © 3Ds (UK) Limited, <http://www.Sentry-go.com>
- Server information: Server: WALTON-64, Licence: 3Ds (UK) Limited, Generated on: 21st May 2011 at 10:39:30
- System Health: A progress bar showing 50% check success.
- Sentry-go® v6.0 - Reporting Menu** section with two main categories:
 - Enterprise Option Reports**
 - [Current Enterprise Summary](#): The current status of all monitors within the Enterprise
 - [Current Enterprise Status](#): The current or last known status of monitored items from all Enterprise servers
 - [Recent Enterprise Alerts](#): Errors recently detected by all monitors within the Enterprise
 - [Enterprise Configuration Errors](#): Configuration errors detected by all monitors within the Enterprise
 - [Enterprise Configuration Settings](#): View/edit Enterprise configuration settings
 - [Current Enterprise Statistics](#): Statistics from the Enterprise database & all Enterprise monitors
 - Standard Monitor Reports**
 - [Current Monitoring Status](#): The current or last known status of all monitored items

Reports on the home page are separated into a number of sections ...

- *Enterprise Reports* – if the monitor subscribes to the Enterprise Option, it can also display E/Option reports which can be accessed from here.
- *Standard Reports* – such as current status, recent alerts & monitoring summary for the local monitor.
- *Monitoring Reports* – reports linked to specific monitoring components, such as network summary, service monitoring, blocked SQL Server locks etc.
- *Support Services* – link to log & error files as well as help files & resources.
- *External Resources* – link to related web sites for help & support etc.



Password Protecting Reports

For added security, you can password protect some or all of the available reports. When logon is requested, you must enter the Sentry-go Administrators password, which is the password specified when running the Setup Wizard and configured for the given server via the Settings/Security tab (see above) ...

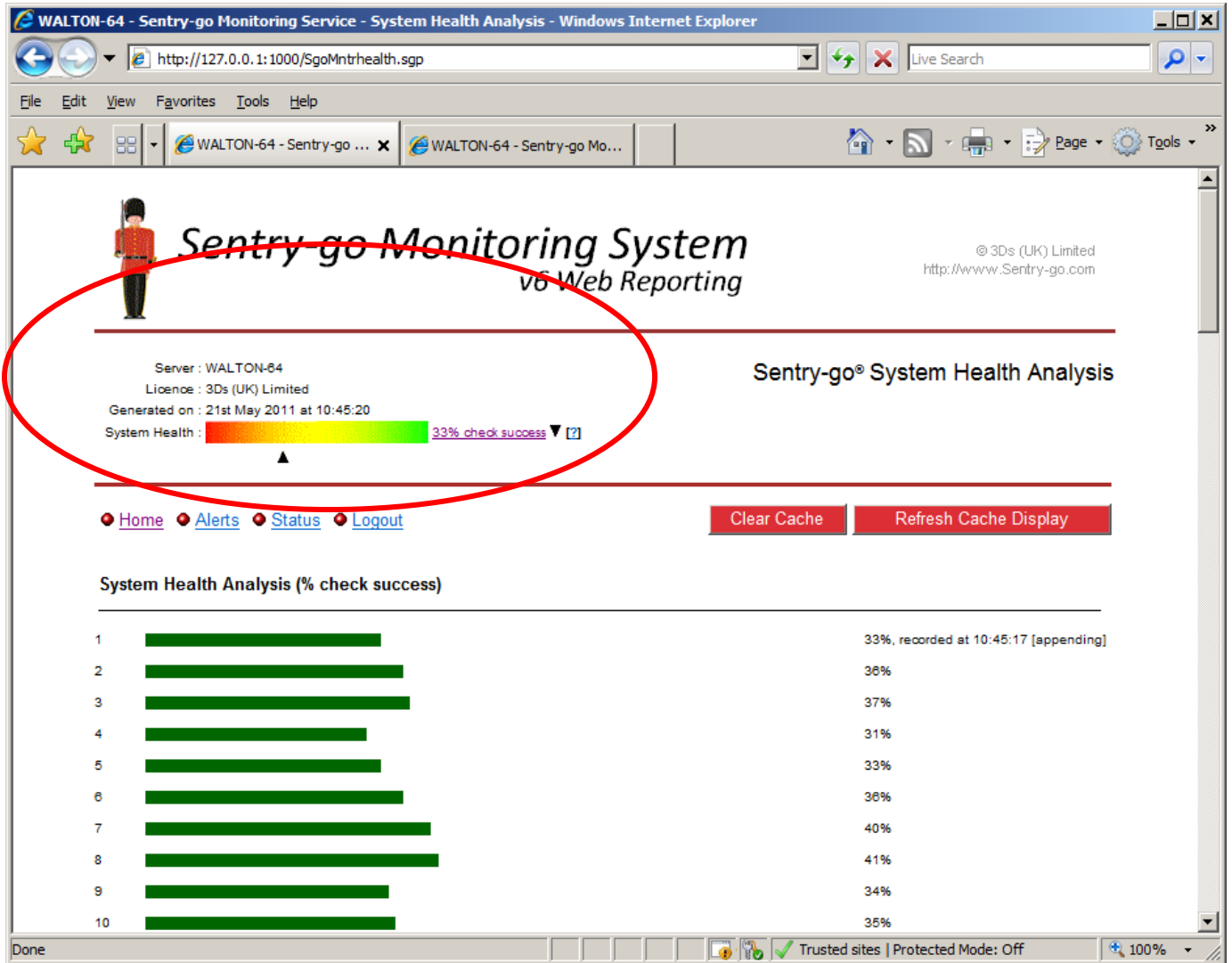


The screenshot shows a Windows Internet Explorer browser window displaying the Sentry-go Monitoring System v6 Web Reporting login page. The browser's address bar shows the URL: `http://walton-64:1000/SgoMntrLogon.sgp?/SgoMntrEntSummary.sgp`. The page features the Sentry-go logo (a soldier in a red uniform) and the text "Sentry-go Monitoring System v6 Web Reporting". Below this, it says "Please login to the Sentry-go Monitoring System" and "To continue, please enter your login information below ...". To the right, system information is displayed: "Server : WALTON-64", "Monitor : Sentry-go Monitoring Service", "Version : 6.0", "Licenced to : 3Ds (UK) Limited", and "Configuration : Up to date". A prompt asks for the "Sentry-go Administrator's password" with a text input field and a "Login to Sentry-go" button. At the bottom, there is a footer with the Sentry-go logo, "Sentry-go®, © 3Ds (UK) Limited, 1999-2011", and the website URL "http://www.sentry-go.com". The browser's status bar at the bottom indicates "Trusted sites | Protected Mode: Off" and "100%" zoom.

The System Health Indicator

Most web reports contain an indicator, known as the System Health indicator. Using cached values, Sentry-go monitors & calculates the overall performance of all checks as they are run. The percentage shown here is the percentage of checks that, when last ran, were successful.

It provides “at a glance” confirmation on the status of all checks being performed and whether or not this overall performance (the trend) is improving or worsening.



Clicking on the indicator displays the current Health Analysis report, showing the latest cached values and the overall health trend.

The Recent Alerts Report

The Recent Alerts report gives you immediate access to the most recent alerts triggered from Sentry-go on the specified server. The actual number listed is dependent on the number being cached by the monitor. This value is configured from the Settings tab. From this report it is easy to see ...

- The errors that have recently been detected on the server.
- Spot trends that might have occurred
- View other potentially related issues that have arisen on the server for problem solving.
- Ensure fixes have corrected a problem.

You can also access alerts that you may not have been notified about - e.g. because the associated alert level does not match your alert settings, or you weren't logged on when a network message was sent etc. An example of this report is shown here.

Page URL: <http://<Server Name>:<Port>/SgoMntrErrors.sgp>

?	Date/Time	Source/Title	Details or Message
	21/05/2011 10:46:21	MustBeRunning	Automatic response failed. The Sentry-go Monitoring Service could not restart the application MustBeRunning because the command or script C:\Path\MustBeRunning.exe could not be run. Please refer to the Sentry-go Monitoring Service log file for more information [View Possible Solutions]
	21/05/2011 10:46:17	HP Business Inkjet 2230/2280	A monitored error condition has been detected on printer HP Business Inkjet 2230/2280. The printer is pending deletion ... [View Possible Solutions]
	21/05/2011 10:45:47	MustBeRunning	Automatic response failed. The Sentry-go Monitoring Service could not restart the application MustBeRunning because the command or script C:\Path\MustBeRunning.exe could not be run. Please refer to the Sentry-go Monitoring Service log file for more information [View Possible Solutions]
	21/05/2011 10:45:45	HP Business Inkjet 2230/2280	A monitored error condition has been detected on printer HP Business Inkjet 2230/2280. The printer is pending deletion ... [View Possible Solutions]
	21/05/2011 10:45:20	E-mail Receive (IMAP) Server	The port 143 (E-mail Receive (IMAP) Server) cannot be accessed or the server's response was incorrect - Unable to connect to the server on the specified port ... [View Possible Solutions]
	21/05/2011 10:45:16	E-mail Receive (POP3) Server	The port 110 (E-mail Receive (POP3) Server) cannot be accessed or the server's response was incorrect - Unable to connect to the server on the specified port ... [View Possible Solutions]

In order to help you understand and potentially resolve the problem, each alert also contains a URL linking you to the Sentry-go Solutions web site.



The Current Status Report

The current status report allows you to connect directly to the Sentry-go monitoring engine and display the values it is currently monitoring and comparing to the defined thresholds.

Page URL: <http://<Server Name>:<Port>/SgoMntrStatus.sgp>

Server : WALTON-64
 Licence : 3Ds (UK) Limited
 Generated on : 21st May 2011 at 10:48:08
 System Health : [33% check success](#) ▼ ⓘ

[Home](#) [Alerts](#) [Activity](#) [Logout](#) Refresh automatically :

? Name	Alerting	Last Run	Current Status
Network Monitor (0 errors from 16 recent checks, 100% success)			
■ Check availability of all auto-scan PCs on the network	Notify if unavailable	10:47:39	
- IgnoreThisServer	[Machine is to be ignored]	-	-
- 123	[Machine is to be ignored]	-	-
■ WALTON-64	Trigger if the machine is not accessible	10:47:47	Machine is accessible & responding
- NEW SERVER	[Machine is to be ignored]	-	-
	Show Network Status ⓘ		
Disk Space Monitor (8 errors from 16 recent checks, 50% success)			

From here, each check, its last known status and the time checked is listed. In some cases, links are also provided to other reports allowing you to drill down further into the information being displayed.



The Current Activity Report

The current activity report lists the latest actions performed by Sentry-go.

Page URL: `http://<Server Name>:<Port>/SgoMntrActivity.sgp`

The screenshot shows a web browser window titled "WALTON-64 - Sentry-go Monitoring Service - Current Activity - Windows Internet Explorer". The address bar shows the URL `http://127.0.0.1:1000/SgoMntrActivity.sgp`. The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The toolbar contains various icons for navigation and utility. The main content area displays the "Sentry-go Monitoring System v6 Web Reporting" header with a logo of a soldier. Below the header, it shows server information: "Server: WALTON-64", "Licence: 3Ds (UK) Limited", and "Generated on: 21st May 2011 at 10:48:49". A "System Health" indicator shows a green bar with "37% check success" and a dropdown arrow. To the right, the title "Sentry-go® Current Activity" is displayed. Below this, there are navigation links: "Home", "Alerts", "Status", and "Logout", along with a "Refresh automatically" checkbox. The "Current Activity" section contains a list of log entries, including: "21/05/11 10:47:53 [Alert Engine] Checking & processing commands & files", "21/05/11 10:47:53 [Alert Engine] Checking & processing scripts", "21/05/11 10:47:53 [Alert Engine] Checking & processing SysLog requests", "21/05/11 10:47:53 [Alert Engine] Checking & processing SMTP actions", "21/05/11 10:47:53 [Alert Engine] Checking & processing HTTP actions", "21/05/11 10:47:55 [Web Server] Client 127.0.0.1 requesting URL/File: /SgoMntrEntSummary.sgp", "21/05/11 10:47:58 [User Access File Scan] Collecting user access details", "21/05/11 10:47:58 [User Access File Scan] Scan complete. 0 events were processed", "21/05/11 10:48:01 [Alert/Notify] ***** Alert Triggered *****", "21/05/11 10:48:01 [Alert/Notify] Appending alert details to D:\ProgramData\Sentry-go Monitoring System\Data\AlertLog.txt", "21/05/11 10:48:01 [Alert/Notify] ***** Triggering Alert *****", "21/05/11 10:48:01 [Alert/Notify] Triggering alert DBTest_1", "21/05/11 10:48:01 [Alert/Notify] Processing configured e-mail alerts", "21/05/11 10:48:01 [Alert Engine] Checking & processing direct commands", "21/05/11 10:48:01 [Alert Engine] Checking & processing commands & files", "21/05/11 10:48:01 [Alert Engine] Checking & processing scripts", "21/05/11 10:48:01 [Alert Engine] Checking & processing SysLog requests", and "21/05/11 10:48:01 [Alert Engine] Checking & processing SMTP actions". The browser's status bar at the bottom shows "Done", "Trusted sites", "Protected Mode: Off", and "100%".

This report mirrors the Current Activity display of the Client Console.



The System Summary Report

This report gives summary information for the Sentry-go monitoring system, including paths, statistics, cached values etc. It is an ideal way to see, at a glance, how the monitor is set up & performing.

Page URL: <http://<Server Name>:<Port>/SgoMntrControl.sgp>

The screenshot shows a web browser window titled "WALTON-64 - Sentry-go Monitoring Service - System Summary - Windows Internet Explorer". The address bar shows the URL "http://walton-64:1000/SgoMntrControl.sgp". The page content includes the Sentry-go logo (a soldier figure) and the text "Sentry-go Monitoring System v6 Web Reporting". Below this, it displays system information: "Server : WALTON-64", "Licence : 3Ds (UK) Limited", and "Generated on : 21st May 2011 at 10:49:10". A "System Health" section features a color-coded progress bar (red to green) and the text "37% check success". A navigation menu contains links for "Home", "System Health", "Alerts", "Status", and "Logout". The "System Summary" section is followed by "Version/Date Information", which lists: "Monitoring Server Version : 6.0", "Operating System & Service Pack : Windows 2008 or Vista (2, 6.0)", "Server Running Time : 0 day(s), 2 hour(s), 38 mins(s), 6 sec(s)", "Sentry-go Monitoring Started on : 21st May 2011 at 10:43:25", and "Configuration file last updated : May 21, 2011 10:41:56, no changes pending". The "Locations" section is also visible. The browser's status bar at the bottom shows "Done", "Trusted sites | Protected Mode: Off", and "100%".

Other Reports

Depending on the Sentry-go monitoring components installed, other reports may also be available, including Enterprise Option reports. For more information, please see the appropriate monitoring component documentation.

Built-in Help

Some reports contain built-in help, designed to give you immediate assistance or explanation of a linked item. These are depicted by [?] symbols. For example ...


WALTON-64 - Sentry-go Monitoring Service - System Summary - Windows Internet Explorer

http://walton-64:1000/SgoMntrControl.sgp



File Edit View Favorites Tools Help

WALTON-64 - Sentry-go ... x WALTON-64 - Sentry-go Mo...

Home RSS Print Page Tools >>

 **Sentry-go Monitoring System**
v6 Web Reporting

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http://www.Sentry-go.com

Server : WALTON-64
Licence : 3Ds (UK) Limited
Generated on : 21st May 2011 at 10:49:10
System Health :  37% check success 

[Home](#) [System Health](#) [Alerts](#) [Status](#) [Logout](#)

System Summary

Version/Date Information

Shows version & date information for the installation

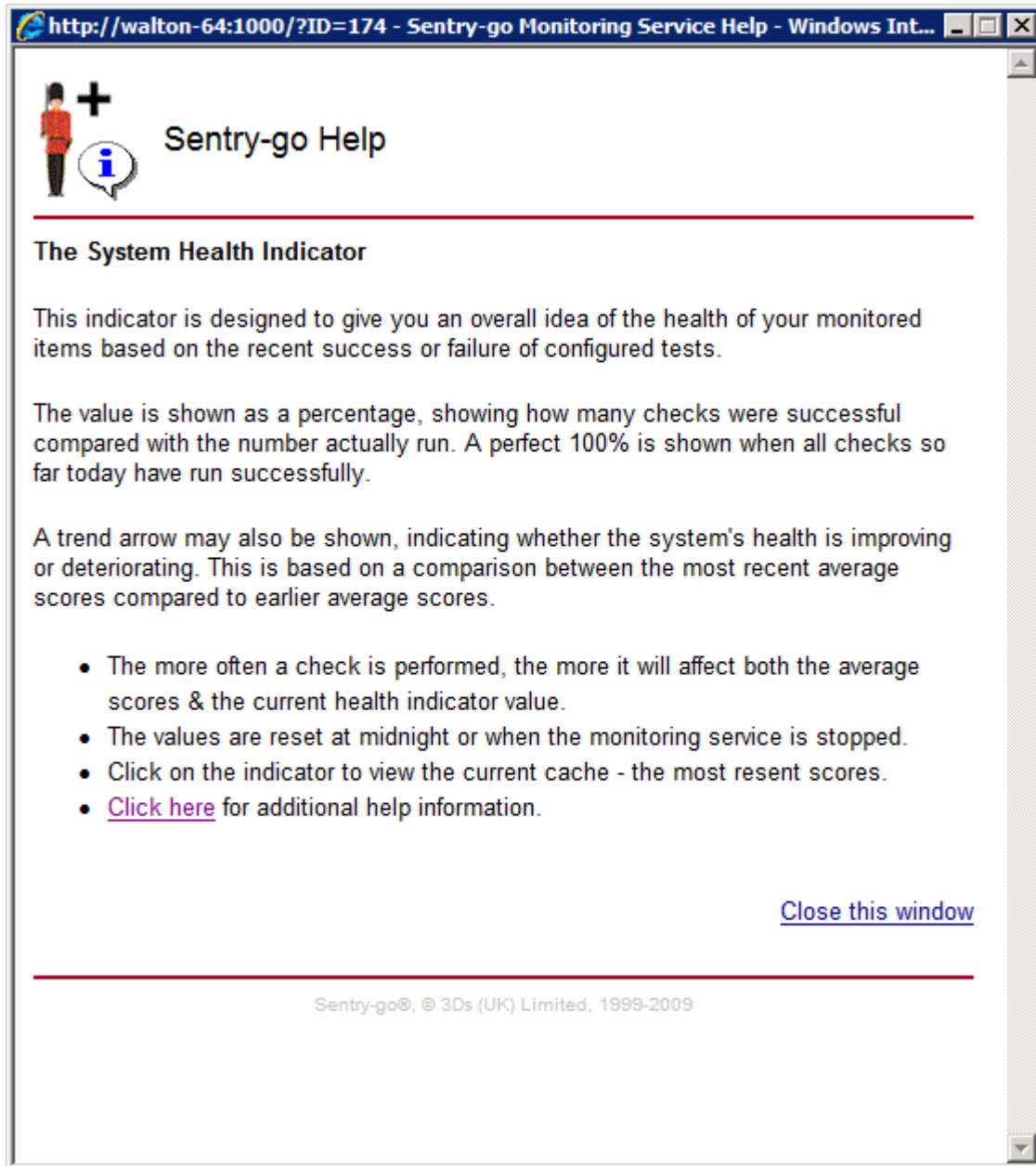
Monitoring Server Version : 6.0
Operating System & Service Pack : Windows 2008 or Vista (2, 6.0)
Server Running Time : 0 day(s), 2 hour(s), 38 mins(s), 6 sec(s)
Sentry-go Monitoring Started on : 21st May 2011 at 10:43:25
Configuration file last updated : May 21, 2011 10:41:56, no changes pending

Locations

Shows installation locations & access points

Done Trusted sites | Protected Mode: Off 100%

Clicking these links will open a new window, giving you help & advice on a particular area of the monitor or report ...



The screenshot shows a web browser window with the address bar containing the URL: <http://walton-64:1000/?ID=174> - Sentry-go Monitoring Service Help - Windows Int... The page title is "Sentry-go Help". The content includes a section titled "The System Health Indicator" with a sub-header icon of a person and a plus sign. The text explains that the indicator shows the overall health of monitored items based on recent test success or failure. It notes that the value is a percentage of successful checks and that a trend arrow indicates improvement or deterioration. A bulleted list provides further details: checks affect average scores and the current indicator; values reset at midnight or when the service is stopped; clicking the indicator shows the current cache; and a link to "Click here" provides additional help. A "Close this window" link is located at the bottom right. The footer contains the copyright notice: "Sentry-go®, © 3Ds (UK) Limited, 1999-2009".

<http://walton-64:1000/?ID=174> - Sentry-go Monitoring Service Help - Windows Int...

Sentry-go Help

The System Health Indicator

This indicator is designed to give you an overall idea of the health of your monitored items based on the recent success or failure of configured tests.

The value is shown as a percentage, showing how many checks were successful compared with the number actually run. A perfect 100% is shown when all checks so far today have run successfully.

A trend arrow may also be shown, indicating whether the system's health is improving or deteriorating. This is based on a comparison between the most recent average scores compared to earlier average scores.

- The more often a check is performed, the more it will affect both the average scores & the current health indicator value.
- The values are reset at midnight or when the monitoring service is stopped.
- Click on the indicator to view the current cache - the most recent scores.
- [Click here](#) for additional help information.

[Close this window](#)

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More Information, Help & Support

More information can be found in the guides that accompany the Sentry-go software. You can also access the following resources ...

- For the very latest information & product updates, please visit <http://www.Sentry-go.com>
- For sales advice, please e-mail Sales@Sentry-go.com
- For technical support, please e-mail Support@Sentry-go.com



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