

# The Sentry-go Monitoring System Web Reporting

Last Updated Wednesday, 04 November 2009

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*Be Proactive, Not Reactive!*

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## Symbols

Thank you for choosing Sentry-go® as your monitoring solution for Windows. In this guide, the following symbols are used to denote specific items ...



Important information which should be noted – it may affect what you are trying to do.



Additional information relating to the operation being described is shown.

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## Background

In addition to monitoring and alerting, there may be times when you wish to access captured or logged information, or view the data being verified by the monitoring engine in real-time. With Sentry-go, you can easily access all this information, and more directly from your desktop browser.

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## System Requirements

Sentry-go includes an integrated web server, which allows you to display HTML reports directly from the monitor itself, without the need to install, configure or gain access to an external web server. For information on enabling web reporting from Sentry-go see “Configuring Sentry-go Web Reports” below.

Most web browsers should correctly display Sentry-go web reports, but in general, we recommended you use ...

- Microsoft's Internet Explorer v6.x or above
- Netscape Navigator v6.x or above
- Mozilla FireFox

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## Available Web Reports

Sentry-go comes with a number of standard web reports, as well as those specifically dedicated to specific monitoring components. The actual reports available are therefore determined in part by the monitoring components installed. The primary reports available can all be accessed directly from the server's home page.

Below are details on all standard web reports available with Sentry-go. For other reports, please refer to the serving component's documentation. All available reports are accessible from the Sentry-go Plus! home page which can be accessed using the URL ...

`http://<Server Name>:<Port>/SgoMntrHome.htm.`

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## Securing Web Reports & Web Server Access

Unlike more generic web servers such as IIS or Apache, Sentry-go's integrated web server is dedicated to providing reports directly from the monitor only. In terms of security, this means that only the reports documented here can be accessed - unknown scripts cannot be executed and downloads are not performed, thus ensuring a level of security out of the box.

However, in some cases, you may wish to restrict access to reports and/or the web server further. With this in mind, the following options are also provided ...

- You can password protect all reports or Control reports (reports that let you perform an action as well as view data). This means that the user would need to enter the Sentry-go Administrator's password before being allowed to continue. Logged-on sessions can also automatically be timed out after a configurable period of inactivity.
- Access to the Sentry-go web server can be restricted to one or more specific IP addresses, or a range of addresses - e.g. addresses on the same subnet etc. If this option is enabled, only browsers logging in from clients with these IP addresses will be allowed access to the server.

The web server can be enabled or disabled through by configuring Sentry-go. See "Configuring Sentry-go Web Reports" below.

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## Accessing Sentry-go Web Reports

You can easily access any HTML report in a number of ways.



The Sentry-go service, as well as the monitor's web server functionality must be enabled in order to access these on-line reports.

### From the Client Console

You can access the monitor's home page directly from the Client Console. Simply select the monitor & click "Reporting" from the menu or select one of the web reports from the button bar.

### Using a Shortcut

If you are running from the machine running Sentry-go monitor, the Setup Wizard will have created a set of shortcuts (icons) both on the desktop and the Start/Programs/Sentry-go menu. These shortcuts can also be copied to other machines such as your own desktop, thus allowing access to monitored values directly from there. Simply double click the appropriate icon to launch the default web browser and connect it to the appropriate Sentry-go monitor.

### Using the Report's URL

Accessing an HTML Report in this way is as simple as entering a URL into your web browser, with the exception that you may also need to specify a port address along with the page itself. All web servers listen for client requests on a "port". By default, a web server's default port is port 80. However, if this port is already being used on the local machine - e.g. by another web server, the Setup Wizard will automatically allocate a new number - e.g. 81, 82 etc.

### Finding the Port Address used by Sentry-go

If you do not know the port address, configure Sentry-go & select the "Settings" tab. The Web Server's listen port address is the value shown against the "The Web Server listens on port" entry.

- **If the web server is listening on the default port, which is port 80**, you do not need to include the port number in the URL. By default, web browsers will attempt to connect on this port, so you simply need to enter the following URL into your web browser ...

`http://<Server Name>/SgoMntrHome.htm` - e.g. `http://MyServer/SgoMntrHome.htm`.

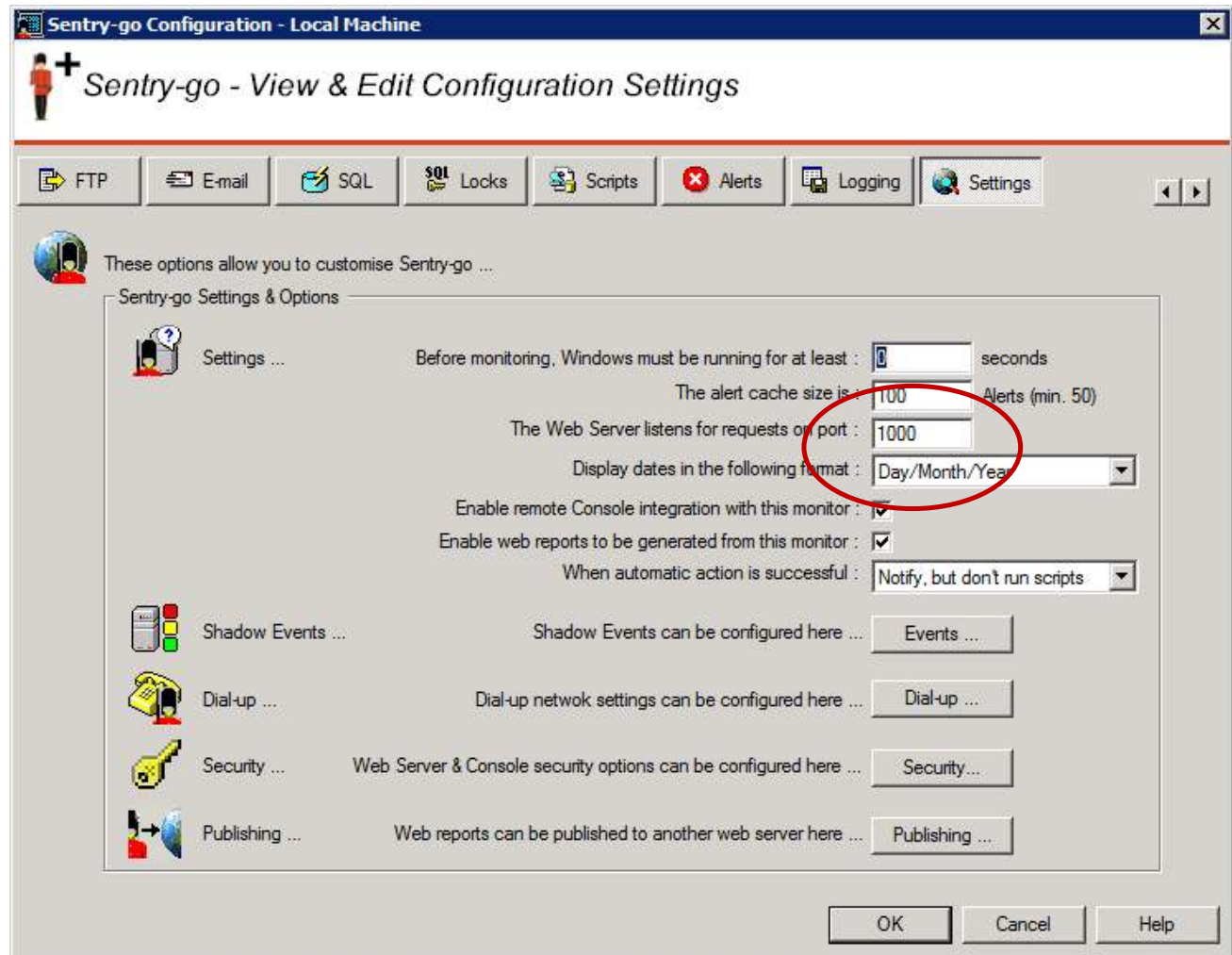
- **If the web server is listening on a different port, including the default port of 1000**, you can access the monitor's Home Page by entering the following URL into your browser's address field, substituting the appropriate port number as required ...

`http://<Server Name>:<Port Number>/SgoMntrHome.htm` - e.g. `http://MyServer:1000/SgoMntrHome.htm`.

## Configuring Sentry-go Web Reports

To configure monitor's web server, simply select the monitor from the Client Console with the right mouse button and click "Configure".

A window containing a number of tabs will be displayed. To configure the web server, select the "Settings" tab. A window similar to the following will be displayed ...



The following fields and options relate to the monitor's web server ...

### The web server listens on port

This read-only/read-write value shows the port on which the local embedded web server is listening for requests. By default this is 1000 or above. The value shown is the value that should be used when connecting to the web server directly from the browser using this format ...

- For example, for port 1000 ... <http://MyServer:1000/SgoMntrHome.htm>
- For port 80 ... <http://MyServer/SgoMntrHome.htm>

When connected to the local machine, the listen port can be updated if required.



When changing this value, the following should be noted ...

- Always ensure no other software is using the port you wish to assign. If two systems attempt to use the same port, the second will fail and connectivity will be lost. Care should therefore be taken when updating this value.
- This value can only be changed when configuring the local server. The value is read-only when configuring remotely.
- Existing web sessions using the original port will need to be refreshed/reconfigured to use the new port/URL.

### **Enable Web Reports from this server**

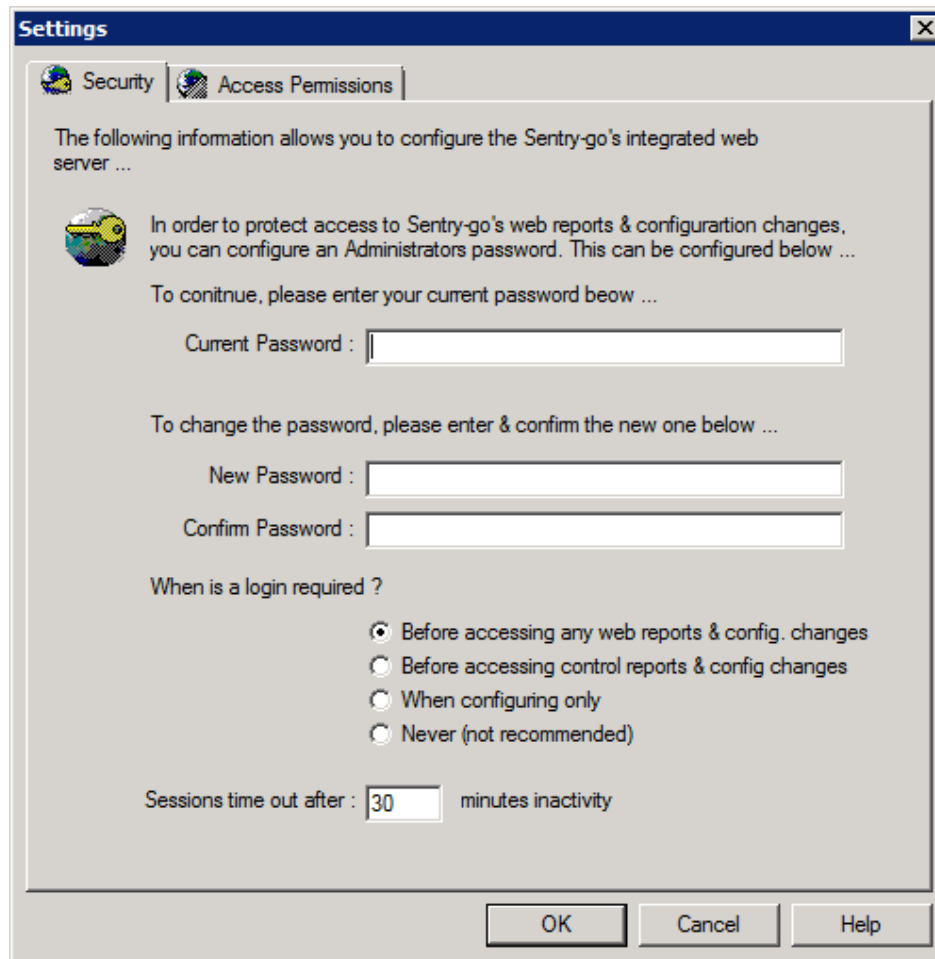
Check this option to enable Sentry-go's integrated web server and access information on this server from your web browser. To prevent web access to this server, uncheck this option.

---

## Web Server Security ...


When you access Sentry-go web reports from your browser, you have access to the monitoring & alerting engines, as well as real-time reports. For additional security and to protect access, especially when you wish to open reports over the internet, you can specify a number of specific a number of additional security options such as an Administrator's password & allowing access to specific IP addresses only. You can also specify a session timeout, which automatically logs out the user after X minutes of inactivity.

To configure these options, click the "Security" button to display the following window ...



The screenshot shows a Windows-style dialog box titled "Settings" with a close button (X) in the top right corner. It has two tabs: "Security" (selected) and "Access Permissions". The main content area contains the following text and controls:

The following information allows you to configure the Sentry-go's integrated web server ...

 In order to protect access to Sentry-go's web reports & configuration changes, you can configure an Administrator's password. This can be configured below ...

To continue, please enter your current password below ...

Current Password :

To change the password, please enter & confirm the new one below ...

New Password :

Confirm Password :

When is a login required ?

- Before accessing any web reports & config. changes
- Before accessing control reports & config changes
- When configuring only
- Never (not recommended)

Sessions time out after :  minutes inactivity

At the bottom of the dialog are three buttons: "OK", "Cancel", and "Help".

The options here determine both the administrator's password and when, if ever it is required. Web session timeout lengths can also be set here.

## Current Password

Before you can change any Administrator setting, you must enter the existing password on this field. If no password is currently defined, leave this field blank.

## New Password

To change the Administrator's password, enter the current password (if any) above, and then the new password here. If you do not want to change the password, leave this entry blank.

## Confirm Password

If you have entered a new password, you must confirm the value by re-entering it here.

## When is login required ?

The options here determine when the login page is displayed by the web server. If the login page is shown, the user must enter the Administrator's password before being allowed to continue ...


- **Before accessing any web reports & config. changes**

Select this option for maximum security. If selected, the user must login before displaying any report (except the home page and Configuration Verification Report). They must also login when attempting to view or update the monitor's configuration through the Client Console.

 The login page will be shown for all primary reports unless the user is already logged in. To timeout sessions automatically, see below.

- **Before accessing control reports & config. changes**

Select this option to request user login for any report that allows changes to be made on the server - e.g. Service Control, SQL Server Activity etc. They must also login when attempting to view or update the monitor's configuration through the Client Console.

 The login page will be shown for all primary reports unless the user is already logged in. To timeout sessions automatically, see below.


- **When configuring only**

Select this option to request user login when attempting to view or update the monitor's configuration through the Client Console. All web reports are, however, available without requiring a password.

 This option is not recommended, especially if you allow external access from the internet.


- **Never**

Select this option to disable logins and session timeouts. This option is not recommended, especially if you allow external access from the internet.

 With this option, any Client Console user can view and update the monitor's configuration values without entering a password. All web reports are also available.

## Sessions time out after ...

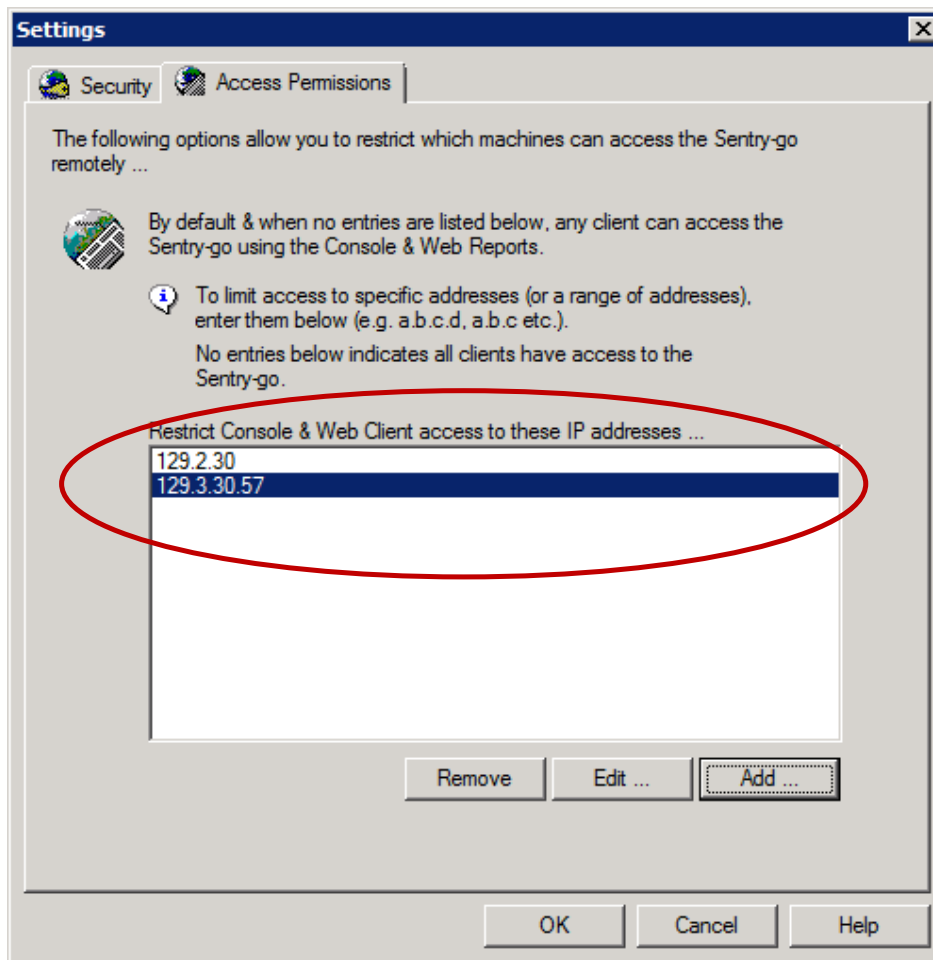
This option controls how long a session remains active when no requests are made. The higher the value specified, the longer an existing logged on session remains (and the user not re-prompted for their password again) even if no requests are made.


-  This option is not used if logins are not enforced (i.e. when the “When configuring only” or “Never” options are selected above).

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## Limiting Client Access

Select the second tab to restrict who can access the monitor via web reporting and Client Console ...



-  The settings here not only configures access to the integrated web server, but also applies to any connecting Client Consoles. If the client cannot access the web server, they will also be prevented from accessing the monitor or its alerts using the Console.

By default, a browser from any client PC with connectivity to the server can access Sentry-go's integrated web server. However, you can limit access to specific IP addresses or a range of IP-addresses by listing them here ...

- To allow access to a specific address, enter it's IP address in the format a.b.c.d - e.g. 189.57.21.5
- To allow access to a group of addresses, enter a partial address (the numbers that are common) - e.g. 189.57.21



Use this option if your company uses DHCP where clients can receive different addresses within given range.

If no entries are listed, any client can access the web server. To disable all access, unselect the "Enable Sentry-go Web Reports" from the Settings tab.

## Customising the Web Report's Header & Footer

Sentry-go reports come pre-formatted when you access the web server from your desktop browser. However, there may be times when you wish to customise the layout of these reports in terms of the header and/or footer - for example, to integrate Sentry-go reporting into your own support web site etc. The shaded areas below show these header & footer areas in a typical report ...

WALTON-64 - Sentry-go Monitoring Service - Current Server Status - Windows Internet Explorer

http://walton-64:1000/SgoMntrStatus.sgp

Live Search

WALTON-64 - Sentry-go Monitoring Service - Current ...

Page Tools

**Sentry-go Monitoring System**  
v5 Web Reporting

© 3DS (UK) Limited  
http://www.sentry-go.com

Server: WALTON-64  
Licence: Demonstration (Shareware)  
Generated on: 4th Nov. 2009 at 20:20:25  
System Health: 31% check success

**Sentry-go® Current Server Status**

[Home](#) [Alerts](#) [Activity](#) [Logout](#)

Refresh automatically:

?	Name	Alerting	Last Run	Current Status
	<b>Network Monitor (744 errors from 992 recent checks, 25% success)</b>			
<input checked="" type="checkbox"/>	Check availability of all auto-scan servers on the network	Notify if unavailable	20:20:15	No errors reported during last scan

All Application Event Log Errors

Trigger if Event Log record meets search criteria

18:08:04

Internal Configuration Error. Sentry-go Monitoring Service was unable to translate the Event Log message (or load the translation DLL D:\Program Files\Microsoft Office Servers\12.0\Bin\Microsoft.Office.Server.Msg.dll) for the following message: SharedServices1(Event ID: 6290, Source: Office SharePoint Server)

**Sentry-go**  
  
http://www.sentry-go.com

Done

Trusted sites | Protected Mode: Off

100%

Custom header & footer files replace these areas.

To customise these areas, you can optionally provide your own HTML files that are merged into the generated reports at runtime, replacing the default header/footer provided. In essence, there are 3 types of header available, the monitor choosing the appropriate one to use, in sequence, as follows ...

- First, if a **specific header or footer** is available for a given report, they will be used in place of any generic or default HTML for that report.
- Then, if a **generic header or footer is found**, it will be used in place of any default HTML for all reports that do not have a specific header or footer file supplied (above).
- Then, the **default header/footer** is used when no overrides (either generic or specific above) are found.

 Customised headers & footers affect web reports displayed within a web browser only. They do not affect the reports displayed in the Console Browser.

### Specific Headers & Footers

Specific headers & footers allow you to define a header and/or footer that is applied to a particular web report. If both a specific header/footer and a common one is defined, the former will always be used. When defined, the HTML file will be used to generate the areas shown above. If required, you should also add the report's title to the custom header file. To do this, simply follow these steps ...

- Locate the Sentry-go HTML directory. This is normally a folder called "HTML" within the directory where the monitor is installed - e.g. C:\Program Files\Sentry-go\HTML. Your HTML files should be placed here.
- Locate the Sentry-go Images directory. This is normally a folder called "Images" within the above HTML directory - e.g. C:\Program Files\Sentry-go\HTML\Images. Your graphics files should be placed here.
- Create your header and/or footer files for each report you wish to customise. These files ...
  - Should be standard HTML files
  - Should not include <HTML>, <BODY>, <Head> tags etc.
  - Should be called **<Name of Report>-Header.htm** and/ or **<Name of Report>-Footer.htm** etc. ...
    - So, to override the login window, the 2 files would be called SgoMntrLogon-Header.htm & SgoMntrLogon-Footer.htm
    - To override the monitor's current status report, the 2 files would be called SgoMntrStatus-Header.htm & SgoMntrErrors-Footer.htm etc.
- Place graphics in the Images directory identified above.
- Set the source for any graphics included in the above headers/footers to "images/<Name of File>" ...
  - e.g. 

- For example ...

```
<!--  
Example Custom HTML Header File - By giving this file the appropriate name  
and placing it in the Sentry-go HTML directory, it will automatically replace  
the report's standard header block  
/-->  
  
<p align="center"></p>  
<p align="center"><font face="Arial Black" size="4"><i><u>  
Company Support System - Recent Server Errors!</u></i></font></p>
```

### Common Header & Footer

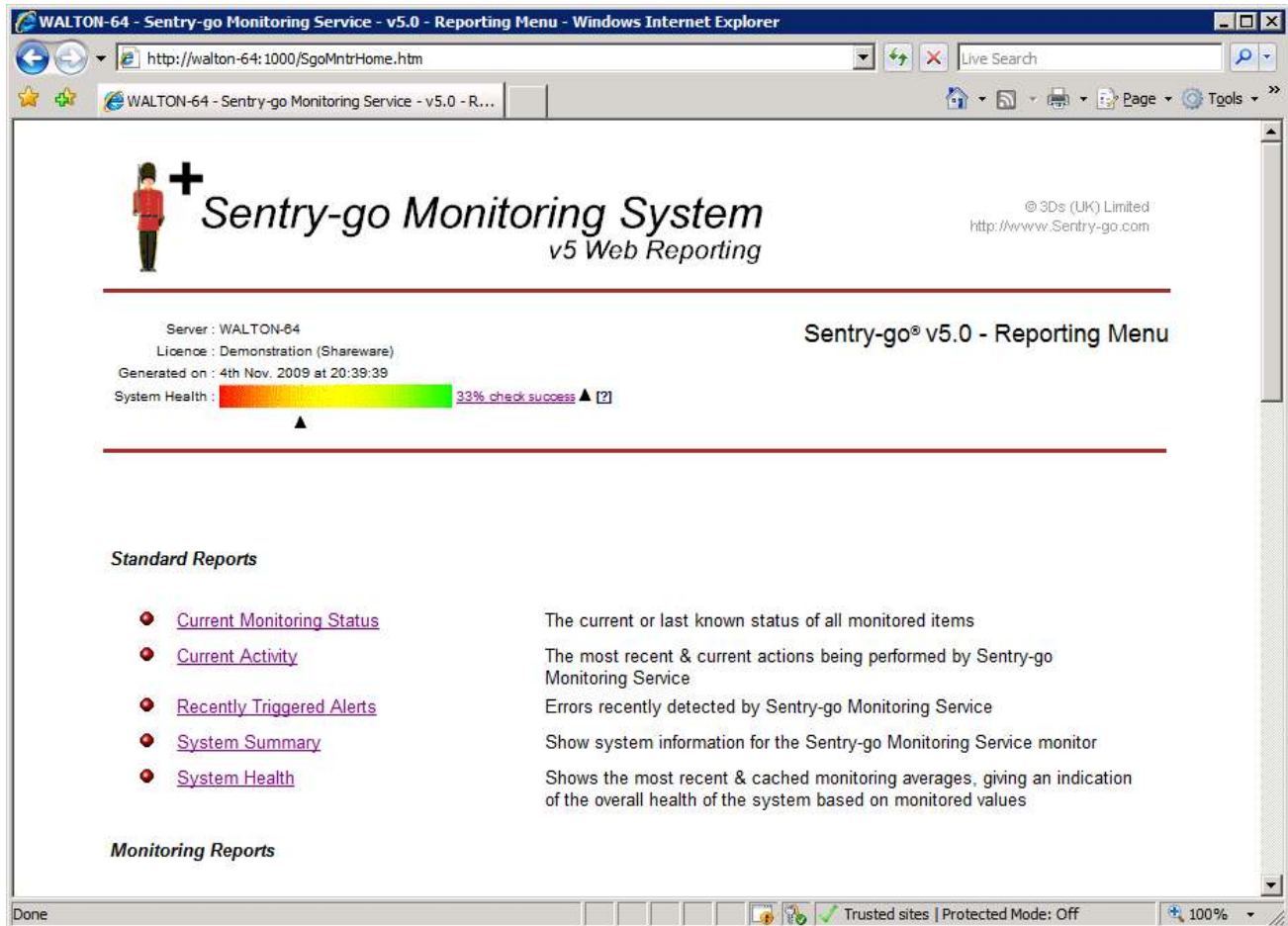
A common header & footer allow you to define a single header and/or footer file that is applied to all reports generated by Sentry-g. If both a common header/footer and a specific one is defined, the latter will always be used. When defined, the HTML file will be used to generate the areas shown above. In addition, the report's title will also be generated automatically below the contents of the header file. To do this, simply follow these steps ...

- Locate the Sentry-go HTML directory. This is normally a folder called "HTML" within the directory where the monitor is installed - e.g. C:\Program Files\Sentry-go\HTML. Your HTML files should be placed here.
- Locate the Sentry-go Images directory. This is normally a folder called "Images" within the above HTML directory - e.g. C:\Program Files\Sentry-go\HTML\Images. Your graphics files should be placed here.
- Create your header and/or footer files for each report you wish to customise. These files ...
  - Should be standard HTML files
  - Should not include <HTML>, <BODY>, <Head> tags etc.
  - Should be called **SGO-Header.htm** and/or **SGO-Footer.htm** etc. ...
- Place graphics in the Images directory identified above.
- Set the source for any graphics included in the above headers/footers to "images/<Name of File>" ...
  - e.g. 

## The Sentry-go Home Page

The monitor's home page lists all available reports, based on the components installed on the given server. From here you can access each report directly by selecting the appropriate link.

Page URL: <http://<Server Name>:<Port>/SgoMntrHome.htm>



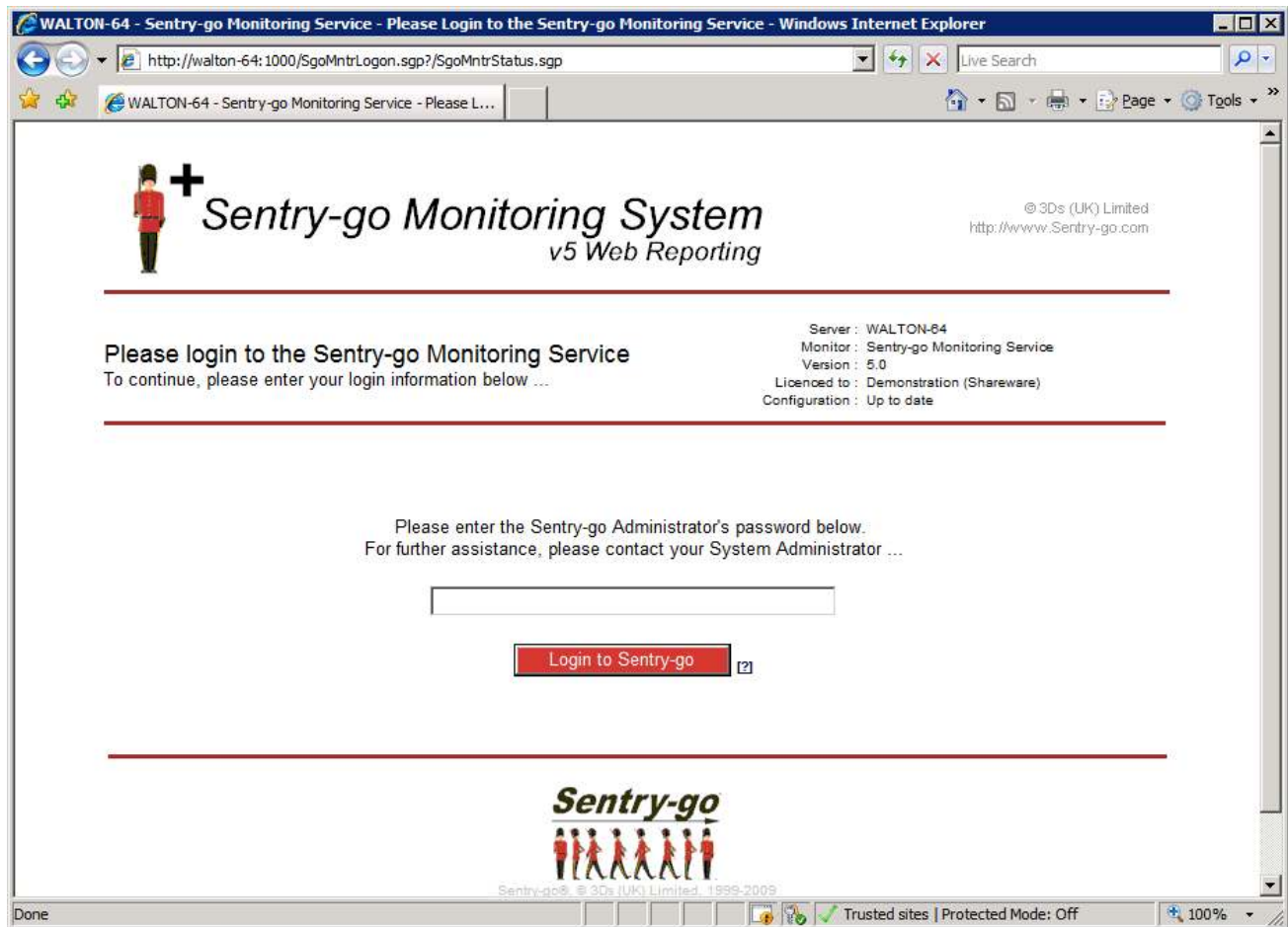
The screenshot shows a web browser window titled "WALTON-64 - Sentry-go Monitoring Service - v5.0 - Reporting Menu - Windows Internet Explorer". The address bar shows the URL "http://walton-64:1000/SgoMntrHome.htm". The page content includes the Sentry-go logo (a person with a plus sign), the title "Sentry-go Monitoring System v5 Web Reporting", and the copyright information "© 3Ds (UK) Limited http://www.Sentry-go.com". Below this, the server information is displayed: "Server : WALTON-64", "Licence : Demonstration (Shareware)", and "Generated on : 4th Nov. 2009 at 20:39:39". The "System Health" is shown as a green bar with "33% check success ▲ [?]". The page is titled "Sentry-go® v5.0 - Reporting Menu". Under the heading "Standard Reports", there are five links: "Current Monitoring Status", "Current Activity", "Recently Triggered Alerts", "System Summary", and "System Health", each with a brief description. Under the heading "Monitoring Reports", there are no visible links. The browser status bar at the bottom shows "Done", "Trusted sites | Protected Mode: Off", and "100%".

Reports on the home page are separated into 3 sections ...

- *Standard Reports* – such as current status, recent alerts & monitoring summary.
- *Monitoring Reports* – reports linked to specific monitoring components, such as network summary, service monitoring, blocked SQL Server locks etc.
- *Support Services* – link to log & error files as well as help files & resources.
- *External Resources* – link to related web sites for help & support etc.

## Password Protecting Reports

For added security, you can password protect some or all of the available reports. When logon is requested, you must enter the Sentry-go Administrators password, which is the password specified when running the Setup Wizard and configured for the given server via the Settings/Security tab (see above) ...



The screenshot shows a web browser window titled "WALTON-64 - Sentry-go Monitoring Service - Please Login to the Sentry-go Monitoring Service - Windows Internet Explorer". The address bar shows the URL "http://walton-64:1000/SgoMntrLogon.sgp?/SgoMntrStatus.sgp". The page content includes the Sentry-go logo (a person icon with a plus sign) and the text "Sentry-go Monitoring System v5 Web Reporting". Below this, it says "Please login to the Sentry-go Monitoring Service" and "To continue, please enter your login information below ...". On the right, system information is displayed: "Server : WALTON-64", "Monitor : Sentry-go Monitoring Service", "Version : 5.0", "Licenced to : Demonstration (Shareware)", and "Configuration : Up to date". A password prompt follows: "Please enter the Sentry-go Administrator's password below. For further assistance, please contact your System Administrator ...". There is an empty text input field and a red "Login to Sentry-go" button. At the bottom, the Sentry-go logo is repeated with the text "Sentry-go © 3Ds (UK) Limited, 1999-2009". The browser status bar shows "Done", "Trusted sites | Protected Mode: Off", and "100%".

## The System Health Indicator

Most web reports contain a indicator, known as the System Health indicator. Using cached values, Sentry-go monitors & calculates the overall performance of all checks as they are run. The percentage shown here is the percentage of checks that, when last ran, were successful.

It provides “at a glance” confirmation on the status of all checks being performed and whether not this overall performance (the trend) is improving or worsening.

WALTON-64 - Sentry-go Monitoring Service - System Health Analysis - Windows Internet Explorer

http://walton-64:1000/SgoMntrhealth.sgp

Live Search

WALTON-64 - Sentry-go Monitoring Service - System ...

Page Tools

**Sentry-go Monitoring System**  
v5 Web Reporting

© 3Ds (UK) Limited  
http://www.Sentry-go.com

Server: WALTON-64  
Licence: Demonstration (Shareware)  
Generated on: 4th Nov. 2009 at 20:43:21  
System Health: 26% check success [?] ▲

Sentry-go® System Health Analysis

[Home](#) [Alerts](#) [Status](#) [Logout](#) [Clear Cache](#) [Refresh Cache Display](#)

**System Health Analysis (% check success)**

1		26%, recorded at 20:43:20 [appending]
2		29%
3		29%
4		29%
5		29%
6		29%
7		29%
8		29%
9		29%

Done Trusted sites | Protected Mode: Off 100%

Clicking on the indicator displays the current Health Analysis report, showing the latest cached values and the overall heal trend.

## The Recent Alerts Report

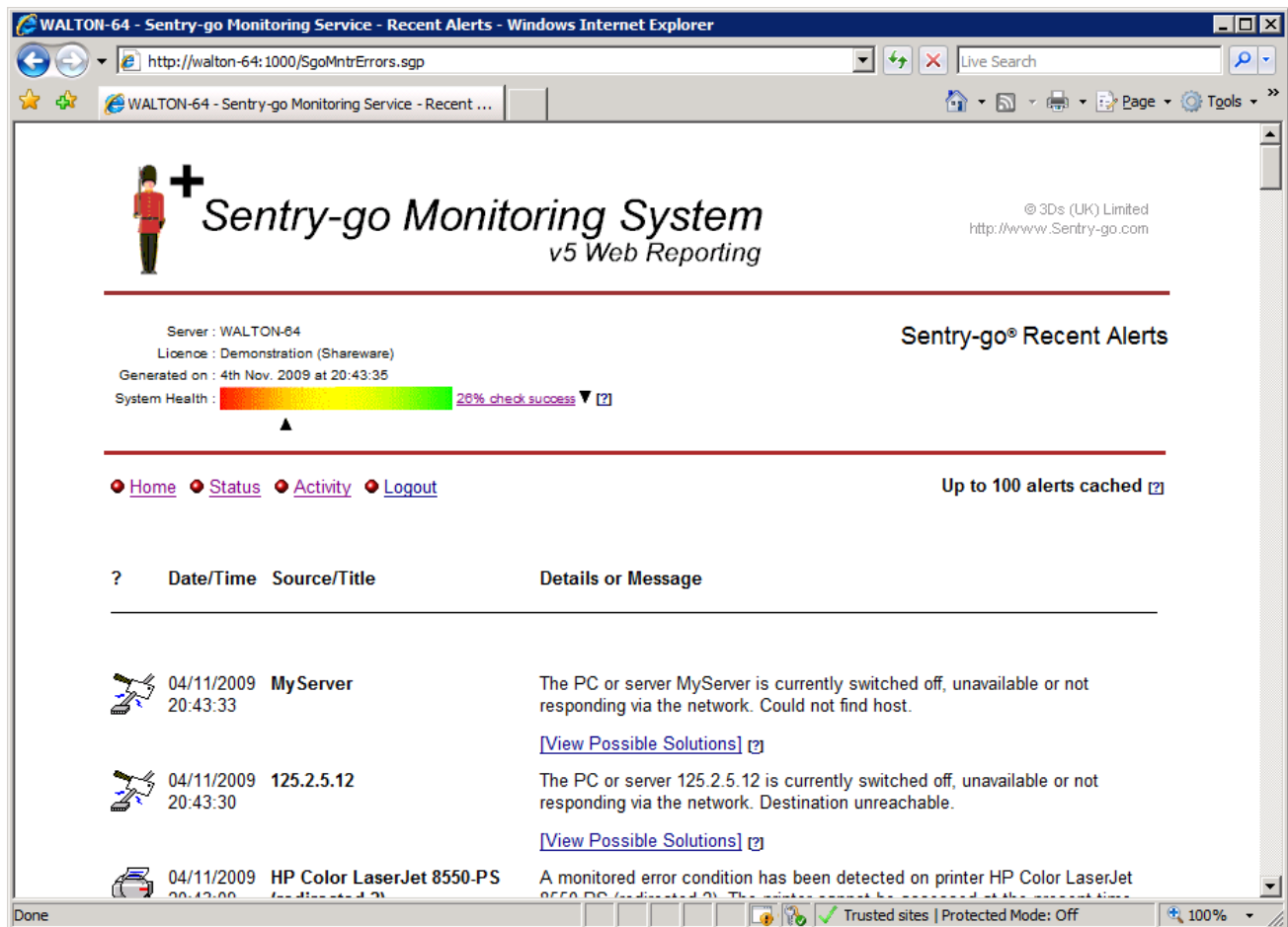
The Recent Alerts report gives you immediate access to the most recent alerts triggered from Sentry-go on the specified server. The actual number listed is dependent on the number being cached by the monitor. This value is configured from the Settings tab.

From this report it is easy to see ...




- The errors that have recently been detected on the server.
- Spot trends that might have occurred
- View other potentially related issues that have arisen on the server for problem solving.
- Ensure fixes have corrected a problem.

You can also access alerts that you may not have been notified about - e.g. because the associated alert level does not match your alert settings, or you weren't logged on when a network message was sent etc. An example of this report is shown here.

Page URL: `http://<Server Name>:<Port>/SgoMntrErrors.sgp`



The screenshot shows a web browser window titled "WALTON-64 - Sentry-go Monitoring Service - Recent Alerts - Windows Internet Explorer". The address bar shows the URL `http://walton-64:1000/SgoMntrErrors.sgp`. The page content includes the Sentry-go logo, the text "Sentry-go Monitoring System v5 Web Reporting", and copyright information for 3Ds (UK) Limited. Below this, it displays server information: "Server: WALTON-64", "Licence: Demonstration (Shareware)", and "Generated on: 4th Nov. 2009 at 20:43:35". A "System Health" indicator shows a green bar with "28% check success". Navigation links for "Home", "Status", "Activity", and "Logout" are present, along with the text "Up to 100 alerts cached". A table of alerts is shown with columns for "Date/Time", "Source/Title", and "Details or Message".

?	Date/Time	Source/Title	Details or Message
	04/11/2009 20:43:33	MyServer	The PC or server MyServer is currently switched off, unavailable or not responding via the network. Could not find host. <a href="#">[View Possible Solutions]</a>
	04/11/2009 20:43:30	125.2.5.12	The PC or server 125.2.5.12 is currently switched off, unavailable or not responding via the network. Destination unreachable. <a href="#">[View Possible Solutions]</a>
	04/11/2009 20:43:30	HP Color LaserJet 8550-PS	A monitored error condition has been detected on printer HP Color LaserJet 8550-PS (indicated ?). The printer cannot be accessed at the present time.


In order to help you understand and potentially resolve the problem, each alert also contains a URL linking you to the Sentry-go Solutions web site.

## The Current Status Report

The current status report allows you to connect directly to the Sentry-go monitoring engine and display the values it is currently monitoring and comparing to the defined thresholds.




Page URL: <http://<Server Name>:<Port>/SgoMntrStatus.sgp>

The screenshot shows a web browser window titled "WALTON-64 - Sentry-go Monitoring Service - Current Server Status - Windows Internet Explorer". The address bar shows the URL "http://walton-64:1000/SgoMntrStatus.sgp". The page content includes the Sentry-go logo, the title "Sentry-go Monitoring System v5 Web Reporting", and the text "© 3Ds (UK) Limited http://www.Sentry-go.com". Below this, it displays "Server : WALTON-64", "Licence : Demonstration (Shareware)", and "Generated on : 4th Nov. 2009 at 20:43:41". A "System Health" indicator shows a green bar with "28% check success" and a dropdown arrow. Navigation links for "Home", "Alerts", "Activity", and "Logout" are present, along with a "Refresh automatically" checkbox. A table with columns "Name", "Alerting", "Last Run", and "Current Status" is shown. The table lists several checks, including "Network Monitor" and "Development 125.2.5.12". The "Current Status" column contains red text indicating "Machine is switched off, not accessible or not responding. Destination unreachable. Could not find host." for several entries.

Server : WALTON-64  
Licence : Demonstration (Shareware)  
Generated on : 4th Nov. 2009 at 20:43:41  
System Health :  28% check success ▼ [?] ▲

Sentry-go® Current Server Status

◆ Home ◆ Alerts ◆ Activity ◆ Logout Refresh automatically :

? Name	Alerting	Last Run	Current Status
<b>Network Monitor</b> (21 errors from 28 recent checks, 25% success)			
 Check availability of all auto-scan servers on the network	Notify if unavailable	20:43:27	No errors reported during last scan
- Development 125.2.5.12	[[Machine is to be ignored] Trigger if the machine is not accessible	-	-
 MyServer	Trigger if the machine is not accessible	20:43:33	Machine is switched off, not accessible or not responding. Destination unreachable. Could not find host.
 YourServer	Trigger if the machine is not accessible	20:43:36	Machine is switched off, not accessible or not responding. Could not find host.

Show Network Status [?] [?]

From here, each check, its last known status and the time checked is listed. In some cases, links are also provided to other reports allowing you to drill down further into the information being displayed.

## The Current Activity Report

The current activity report lists the latest actions performed by Sentry-go.

Page URL: `http://<Server Name>:<Port>/SgoMntrActivity.sgp`

WALTON-64 - Sentry-go Monitoring Service - Current Activity - Windows Internet Explorer

`http://walton-64:1000/SgoMntrActivity.sgp`

WALTON-64 - Sentry-go Monitoring Service - Current ...

**Sentry-go Monitoring System**  
v5 Web Reporting

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`http://www.Sentry-go.com`

---

Server : WALTON-64  
Licence : Demonstration (Shareware)  
Generated on : 4th Nov. 2009 at 20:43:47  
System Health : 28% check success ▼ [?] ▲

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[Home](#) [Alerts](#) [Status](#) [Logout](#) Refresh automatically :

### Current Activity

04/11/09 20:43.34 [Process Monitor] Waiting for next check time in 65 second(s), or trigger event  
04/11/09 20:43.34 [Process Monitor] Shadow Process Event triggered. A process has been started/stopped  
04/11/09 20:43.34 [Process Monitor] Checking the status of process AntiVirus  
04/11/09 20:43.34 [Process Monitor] Waiting for next check time in 65 second(s), or trigger event  
04/11/09 20:43.35 [Web Server] Client 131.107.2.105 requesting URL/File: /SgoMntrErrors.sgp  
04/11/09 20:43.36 [Network Monitor] YourServer could not be contacted or did not respond  
04/11/09 20:43.36 [Alert/Notify] Recording alert information for check YourServer  
04/11/09 20:43.36 [Console Handler] Notifying all connected Consoles of event  
04/11/09 20:43.36 [Network Monitor] Waiting for next check time in 30 seconds(s)  
04/11/09 20:43.36 [Alert/Notify] Triggering alert YourServer  
04/11/09 20:43.36 [Alert/Notify] Processing configured e-mail alerts  
04/11/09 20:43.36 [Alert/Notify] Logging alert to the file D:\ProgramData\Sentry-go Monitoring System\Logs\AlertLog.csv  
04/11/09 20:43.36 [Alert Engine] Checking & processing direct commands  
04/11/09 20:43.36 [Alert Engine] Checking & processing commands & files  
04/11/09 20:43.36 [Alert Engine] Checking & processing scripts  
04/11/09 20:43.36 [Alert Engine] Checking & processing Syslog requests

`http://walton-64:1000/SgoMntrStatus.sgp`

Trusted sites | Protected Mode: Off | 100%

This report mirrors the Current Activity display of the Client Console.

# The System Summary Report

This report gives summary information for the Sentry-go monitoring system, including paths, statistics, cached values etc. It is an ideal way to see, at a glance, how the monitor is set up & performing.

Page URL: <http://<Server Name>:<Port>/SgoMntrControl.sgp>

The screenshot shows a web browser window titled "WALTON-64 - Sentry-go Monitoring Service - System Summary - Windows Internet Explorer". The address bar shows the URL "http://walton-64:1000/SgoMntrControl.sgp". The page content includes the Sentry-go logo (a person with a plus sign) and the text "Sentry-go Monitoring System v5 Web Reporting". On the right, it says "© 3Ds (UK) Limited http://www.Sentry-go.com". Below this, the page title is "Sentry-go® System Summary". The main content area displays system information: "Server : WALTON-64", "Licence : Demonstration (Shareware)", "Generated on : 4th Nov. 2009 at 20:43:58", and "System Health : 28% check success". A navigation menu contains links for "Home", "System Health", "Alerts", "Status", and "Logout". A section titled "System Summary" is followed by "Version/Date Information" which shows: "Monitoring Server Version : 5.0", "Operating System & Service Pack : Windows 2008, Vista or later (2, 6.0)", "Server Running Time : 0 day(s), 11 hour(s), 23 mins(s), 56 sec(s)", "Sentry-go Monitoring Started on : 4th Nov. 2009 at 20:39:38", and "Configuration file last updated : November 04, 2009 20:39:29, no changes pending". A "Locations" section is partially visible at the bottom. The browser's status bar at the bottom shows "Done", "Trusted sites | Protected Mode: Off", and "100%".

## Other Reports

Depending on the Sentry-go monitoring components installed, other reports may also be available. For more information, please see the appropriate monitoring component documentation.

## Built-in Help

Some reports contain built-in help, designed to give you immediate assistance or explanation of a linked item. These are depicted by [?] symbols. For example ...

WALTON-64 - Sentry-go Monitoring Service - System Summary - Windows Internet Explorer

http://walton-64:1000/SgoMntrControl.sgp

Live Search

WALTON-64 - Sentry-go Monitoring Service - System ...

Page Tools

**Sentry-go Monitoring System**  
v5 Web Reporting

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http://www.Sentry-go.com

Server : WALTON-64  
Licence : Demonstration (Shareware)  
Generated on : 4th Nov. 2009 at 20:43:58  
System Health : 28% check success [?]

[Home](#) [System Health](#) [Alerts](#) [Status](#) [Logout](#)

**System Summary**

**Version/Date Information**  
Shows version & date information for the installation


Monitoring Server Version : 5.0  
Operating System & Service Pack : Windows 2008, Vista or later (2, 6.0)  
Server Running Time : 0 day(s), 11 hour(s), 23 mins(s), 56 sec(s)  
Sentry-go Monitoring Started on : 4th Nov. 2009 at 20:39:38  
Configuration file last updated : November 04, 2009 20:39:29, no changes pending

**Locations**  
Check installation location & server status

Done Trusted sites | Protected Mode: Off 100%

Clicking these links will open a new window, giving you help & advice on a particular area of the monitor or report ...

<http://walton-64:1000/?ID=174> - Sentry-go Monitoring Service Help - Windows Int...



## Sentry-go Help

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### The System Health Indicator

This indicator is designed to give you an overall idea of the health of your monitored items based on the recent success or failure of configured tests.

The value is shown as a percentage, showing how many checks were successful compared with the number actually run. A perfect 100% is shown when all checks so far today have run successfully.

A trend arrow may also be shown, indicating whether the system's health is improving or deteriorating. This is based on a comparison between the most recent average scores compared to earlier average scores.

- The more often a check is performed, the more it will affect both the average scores & the current health indicator value.
- The values are reset at midnight or when the monitoring service is stopped.
- Click on the indicator to view the current cache - the most recent scores.
- [Click here](#) for additional help information.

[Close this window](#)

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## More Information, Help & Support

More information can be found in the guides that accompany the Sentry-go software. You can also access the following resources ...

- For help with the Sentry-go Console Browser, please see [Sentry-go - Console Browser](#).
- For the very latest information & product updates, please visit <http://www.Sentry-go.com>
- For sales advice, please e-mail [Sales@Sentry-go.com](mailto:Sales@Sentry-go.com)
- For technical support, please e-mail [Support@Sentry-go.com](mailto:Support@Sentry-go.com)



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