

## Uninstalling Sentry-go Quick & Plus! monitors

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If for any reason you need to uninstall the Sentry-go monitor or related client tools from a PC or server, simply follow the steps outlined below.

## Uninstalling a Sentry-go monitoring service and client tools

To remove a Sentry-go installation – either a monitor or client tools from the local PC, simply run the "Programs and Features" or equivalent applet from Windows Control Panel.

A window similar to the following will be displayed. From here, scroll down to the appropriate Sentry-go entry and click the remove button.

| Programs and Features |                                 |  |                                 |                 |        |  |
|-----------------------|---------------------------------|--|---------------------------------|-----------------|--------|--|
| Control Panel         |                                 |  |                                 |                 |        |  |
|                       |                                 |  |                                 |                 |        |  |
|                       | Tasks<br>View installed updates | Uninstall or change a program<br>To uninstall a program, select it from the list and the | en dick "Uninstall", "Change"   | ', or "Repair". |        |  |
|                       | Windows Marketplace             | 🕒 Organize 👻 🏢 Views 💌 🕵 Uninstall/Chang   | je                              |                 | 0      |  |
|                       | Install a program from the      | Name A   | Publisher                       | + Install +     | Size 🔺 |  |
|                       | network                         | Microsoft Windows SDK for Visual Studio 2008 SD  | Microsoft Corporation           | 30/10/2008      | 6.65 M |  |
|                       |                                 | Microsoft Windows SDK for Visual Studio 2008 SP1   | Microsoft Corporation           | 10/10/2009      | 15.5 M |  |
|                       |                                 | Hicrosoft Windows SDK for Visual Studio 2008 SP1   | Microsoft Corporation           | 10/10/2009      | 20.0 M |  |
|                       |                                 | Microsoft Windows SharePoint Services 3.0 Step   | Microsoft Press                 | 13/07/2009      | 6.80 M |  |
|                       |                                 | MSDN Library for Visual Studio 2008 - ENU  | Microsoft                       | 30/10/2008      | 1.87 G |  |
|                       |                                 | िद्रिPrimoPDF brought to you by Nitro PDF Software                                       | Nitro PDF Software              | 10/08/2009      | 11.4M  |  |
|                       |                                 | ISentry-go Monitoring System   | /Change                         | 19/10/2009      | 35.5 M |  |
|                       |                                 | Sentry-go Plus! Monitor & Client Tools   | ed                              | 19/09/2009      | 33.3 M |  |
|                       |                                 | Sentry-go Quick Exchange Monitor   |                                 | 17/02/2009      | 10.6 M |  |
|                       |                                 | Sentry-go Quick Monitor Console  |                                 | 1//02/2009      | 10.6 M |  |
|                       |                                 | SQL Server System CLR Types  | Microsoft Corporation           | 31/10/2008      | 829 K  |  |
|                       |                                 | SQLXML4  | Microsoft Corporation           | 29/08/2009      | 2.20 M |  |
|                       |                                 | Yesual Studio .NET Prerequisites - English   | Microsoft Corporation           | 10/10/2009      | 2.25 M |  |
|                       |                                 | By Visual Studio 2005 Tools for Office Second Edition                                    | Microsoft Corporation           | 30/10/2008      | 7.85 M |  |
|                       |                                 | Wisual Studio Tools for the Office system 3.0 Runti                                      | Microsoft Corporation           | 30/10/2008      | 5.20 M |  |
|                       |                                 | Windows Mobile 5.0 SDK R2 for Pocket PC  | Microsoft Corporation           | 30/10/2008      | 128 M  |  |
|                       |                                 | Windows Mobile 5.0 SDK R2 for Smartphone   | Microsoft Corporation           | 30/10/2008      | 78.5 M |  |
|                       |                                 | TTD 2 Common EVE   | Chillingh Coffmann, Tao         | 11/02/2009      | 1.42 M |  |
|                       |                                 | JE ZIP Z Secure EXE  | Chilkat Software, Inc.          | 01/10/2009      | 1.00 M |  |
|                       |                                 | •  |                                 |                 | ▁▁     |  |
|                       |                                 | Sentry-go Monitoring System Publisher<br>Size  | : 3Ds (UK) Limited<br>: 35.5 MB |                 |        |  |

The Sentry-go Setup Wizard will be launched automatically, prompting you to confirm the software's removal ...

| Welcome to the Sentry-go® Setup Wizard   |  |  |  |  |  |  |
|--|--|--|--|--|--|--|
| Sentry-go Setup Wizard<br>Quick & Easy Installation!   | ⊚ 3Ds (UK) Limited<br>http://www.Sentry-go.com |  |  |  |  |  |
| Sentry-go Setup Wizard, © 3Ds (UK) Limited<br>Web : http://www.Sentry-go.com<br>Support : Support@Sentry-go.com<br>Sales : Sales@Sentry-go.com |  |  |  |  |  |  |
| You are about to remove Sentry-go from this PC or server   |  |  |  |  |  |  |
| To continue removing the software, click Remove below. Otherwise click Cancel  | <u>Cancel</u>                                  |  |  |  |  |  |

During the uninstall, files will be removed & your system reconfigured as required. The Setup Wizard will display progress messages as these tasks are completed. Once complete, the following prompt will be displayed, indicating that the software has been removed ...



Click OK to close the Wizard.

## More Information

If you need more help or information on this topic ...

- Read all papers/documents on-line.
- Watch demonstrations & walkthrough videos on-line.
- Visit <u>http://www.Sentry-go.com</u>.
- Contact our <u>Support Team</u>.



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